

2018 PI Involvement

Prioritized Goal	Subcommittee Suggestions	Consultant Suggestions
Diabetes Control	Client* Medical Providers* OT*** Case Management Community Health Workers Adrienne Sheila Roman Tobie Tracy* Amber* Diabetes nursing representative* CMA Multi-disciplinary group to define role for each discipline	Unit clerks* Clients** CMA CHWs Nutritional consultant CCP providers/RNs for diabetes stabilization JHU food access researchers Diedra Hoey – Yoga All staff survey re: attention to diabetes Local agencies/Comm partners (ODB, MD food bank, Beans & Bread)* UMD cardiovascular care unit Behavioral Health BHC
Missed Appointments	Staff leads Dee Minor Vanessa Crystal Lee Clients Providers	Crystal Lee Clients** NCHCH & NACHC for best practices Case management CAAs** Other FQHCs Medical Providers & Psychiatrists (those with the most packed schedules will be impacted the most) Katie Uber/Lyft contract for clients who need transportation support
Client Experience: After Hours Access	HIT BHC Providers Vanessa* Medical & BH Providers* Clients* PCP* MTM Gerardo CAAs*	Other FQHCs Other agencies that run after-hours lines Client focus groups NCHCH & NACHC for best practices Parent/family input (Peds) Clients* CAA Pete I
Cervical Cancer Screening	Schedulers Medical Providers* CMAs Amber Chuck Clients Pop Health Nursing	Funders for equipment/business development team Med Records & HIT (referral completion) Clients* Other FQHCs Training Team Vaccine for HPV screener

2018 PI Involvement Cont.

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Behavioral Health	Debbie W. BH Leads BH Provider* Someone from Medical (direct line worker) to serve as a liaison BH PI Committee (Jan/Sean/Montse) Nilesh Clients	Client focus groups OT Psych OT Clients* NACHC & NCHCH for best practices PI Team Ebony Hicks Coordinator btwn BH & Medical (often, patients with chronic medical problems keep behavioral health and not medical appointments)
Colorectal Cancer Screening	RN** CMA** Pop health Medical Provider** Clients Community Health Workers*	CCP Clients** NACHC & NCHCH for best practice sharing American Cancer Society Someone to review preps