

April PI Committee Meeting

Wednesday, April 20, 2022

Attendees: Tracy Russell, Ziad Amer, Margaret Flanagan, Shannon Riley, Arie Hayre-Somuah, Andrea Shearer, Meredith Johnston, Joanna Diamond, Kim Carroll, Sean Morrissey, Tolu Thomas, Tara Dorsey, Adedoyin Eisape, Hanna Mast, Christina Bauer, Laura Garcia

This meeting reported on a large amount of data best visualized in the attached PowerPoint slides.

Flu vaccines:

Continue to offer vaccines over next 2 weeks as there is an ongoing positivity rate of 10%

Our goal was 45% and we are not at about 30%

Key Performance Indicators:

Substantial improvement in Quality KPIs

A lot of the data is still affected by EMR transition to Athena as well as COVID. We believe we will see a return to 2019 stats by the end of 2022.

Some concern expressed about KPI Champions r/t staff burnout; hoping to recruit champions who are particularly excited about specific initiatives.

No feedback at the meeting about Innovation Challenge, though some ideas have been submitted

Client experience surveys:

Plan to add post-visit surveys to get real-time feedback (Medstatix); Continue Annual to get larger cross-sectional representation.