

Health Informatics Biweekly Newsletter

AthenaNet Biweekly Release Notes January 23, 2025

Updates...

Admin

- [Appointment Schedule — Multi-Resource and Recurring Appointments Focus on Single Appointment in Preview Panel](#)
- [Appointment Schedule — See Appointment Conflict Alert](#)

Clinicals

- [Error Message No Longer Appears when Denying Prior Authorization Change Requests](#)
- [Med Acceleration — Days Supply Now Matches Original Prescription](#)
- [\[Reporting Only\] Clinical Guidelines Removed From Quality Tab](#)
- [Support for Enrollment in 2025 PCMH and PCMH-eCOM Measures](#)

All Roles

- [Multifactor Authentication Required for all athenaOne Users](#)
- [New Training Offerings](#)

Appointment Schedule — Multi-Resource and Recurring Appointments Focus on Single Appointment in Preview Panel

While booking or rescheduling a multi-resource or recurring appointment from Appointment Schedule, you can now see the preview panel focus on one single appointment.

Book Appointment

SELF PAY [U]

Secondary Insurance

No Insurance/Self Pay

Appointment Details

Occurrence 1

Tuesday, January 14, 2025 at 9:00 AM (EST)

MAIN OFFICE

Remove

+ Add appointment

Recurrence Settings

Tuesday every week from 01/14/2025 ending after 3

Occurrence 2

Tuesday, January 21, 2025 at 9:00 AM (EST)

MAIN OFFICE

Remove

Occurrence 3

Tuesday, January 28, 2025 at 9:00 AM (EST)

MAIN OFFICE

Remove

Review

Select one appointment

Expand one of your appointments to preview it in the calendar

Appointment Schedule — See Appointment Conflict Alert

An alert appears while booking or rescheduling an appointment from Appointment Schedule that informs you when the patient already has an appointment on the day and time you selected.

Appointment 1: FU30

Cancel appointment

Provider Group

Provider Group C

Date

07-08-2019

Department

Main Office

Resource

MD X

Appointment type

Procedure 30

Time (CST)

10:30 AM

Create a slot

WARNING: You are double-booking this slot.

WARNING: The patient already has an appointment scheduled for this date and time.

Use alternate insurance

11am

12pm

1pm

2pm

3pm

4pm

5pm

ANY30 - Available

Lunch

INJ15


FU30

FU60

Error Message No Longer Appears when Denying Prior Authorization Change Requests

When you deny a pharmacy's prior authorization change request, athenaOne no longer displays the error message "A drug must be chosen if the prescription should be denied" and sends your denial to the pharmacy as expected.

Med Acceleration — Days Supply Now Matches Original Prescription

When you click **Accelerate**  to start a renewal for a medication prescription, the days supply now matches the days supply from the original prescription. This fix applies to both controlled and non-controlled prescriptions.

Multifactor Authentication Required for all athenaOne Users

The multifactor authentication (MFA) that was [optionally configurable for athenaOne login](#) is now required by default and cannot be disabled. Requiring MFA for athenaOne is a proactive measure to ensure security best practices and protect athenahealth customers (and their patient data) from credential theft. A lack of MFA is a common vulnerability exploited by cyber criminals and responsible for many of the largest cybersecurity incidents to impact the healthcare industry. More information to follow in the upcoming weeks.

New Training Offerings

New eLearning

In a new course—DTIM 110: Completing Quality Assurance for Data Imports—you'll learn the tools and process to perform a quality assurance check to make sure data imported to athenahealth is complete and accurate.

Update to Clinical Staff Coaching topic

We're renaming the Clinical Staff: Referral Management Best Practice Workflows session to Clinical Staff: Outgoing Referral Management Best Practice Workflows. In this session, the coaching team does not cover incoming referrals.

[Reporting Only] Clinical Guidelines Removed From Quality Tab

[Reporting Only] clinical guidelines are no longer accessible in the Quality tab of the patient chart. However, if you need to reference [Reporting Only] clinical guidelines strictly for reporting purposes, you can still access them in the Quality Management Reporting page as usual.

Support for Enrollment in 2025 PCMH and PCMH-eCQM Measures

On January 23, 2025, our supported PCMH measures will be updated to the 2025 specifications according to the latest guidance from NCQA. We are continuing to support 14 PCMH and 19 PCMH-eCQM measures for the PY 2025.

All PCMH relevant measures and [measure satisfaction guides](#) are up-to-date with 2025 specifications. There are **no changes** to the PCMH measures in 2025.