

Health Informatics Biweekly Newsletter

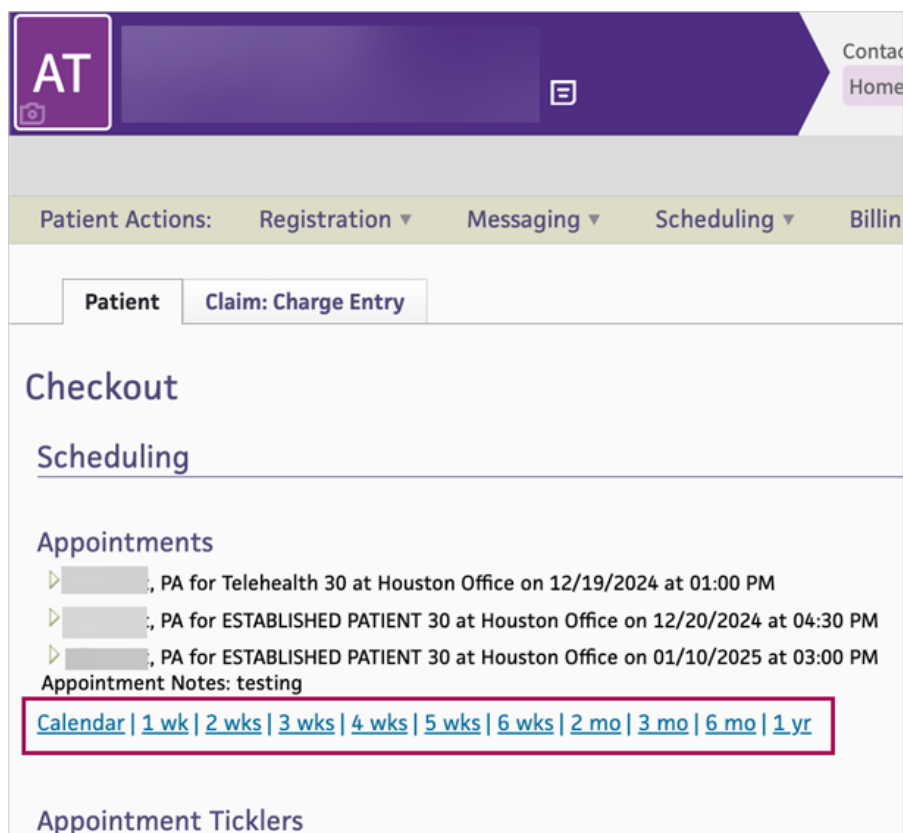
AthenaNet Biweekly Release Notes May 29, 2025

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Appointment Schedule Enhancements

Return to Checkout After Booking Follow-Up Appointment

- After booking a follow-up appointment from Checkout via the Calendar or related links, you'll now be automatically returned to Checkout.



AT [Search Bar] [Menu Icon] [Contact] [Home]

Patient Actions: Registration ▼ Messaging ▼ Scheduling ▼ Billin

Patient Claim: Charge Entry

Checkout

Scheduling

Appointments

- ▶ [Patient ID], PA for Telehealth 30 at Houston Office on 12/19/2024 at 01:00 PM
- ▶ [Patient ID], PA for ESTABLISHED PATIENT 30 at Houston Office on 12/20/2024 at 04:30 PM
- ▶ [Patient ID], PA for ESTABLISHED PATIENT 30 at Houston Office on 01/10/2025 at 03:00 PM

Appointment Notes: testing

[Calendar](#) | [1 wk](#) | [2 wks](#) | [3 wks](#) | [4 wks](#) | [5 wks](#) | [6 wks](#) | [2 mo](#) | [3 mo](#) | [6 mo](#) | [1 yr](#)

Appointment Ticklers



Billing Updates

Automated Coding Advice Claim Notes

- AI now helps generate “CODING ADVICE” claim notes to resolve denials faster. Read the full release note here https://help.athenahealth.com/25-05-29/Content/2025/25-05-29-RNs/Coll_DenialsAutoCodingAdvice_COLDM4258.htm

Clinical, Behavioral & Quality Enhancements

Multiple Active Care Plans Warning

- Behavioral health orgs can only have one active treatment and care plan per chart.
- If multiple active care plans exist:
 -  Yellow warning appears now.
 -  Turns red on **May 25, 2025**.
 - On **June 1, 2025**, athenaOne will archive all but the most recently updated care plan automatically (unless resolved manually).

Important

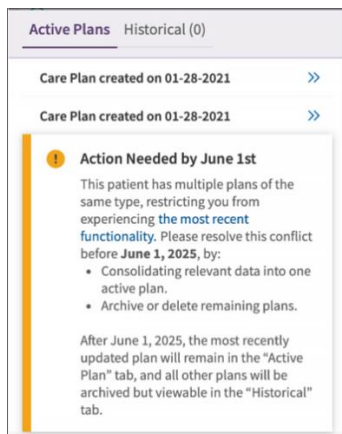
To start a new plan of either type, you must first archive or delete the treatment plan or care plan that's currently active before generating a new plan.

In rare cases, you may encounter a patient chart that has multiple care plans created in error. Until the issue is resolved, you will not be eligible to create multiple plan types (e.g. add a treatment plan and care plan in the Chart).

Action needed by June 1st warning (yellow warning)

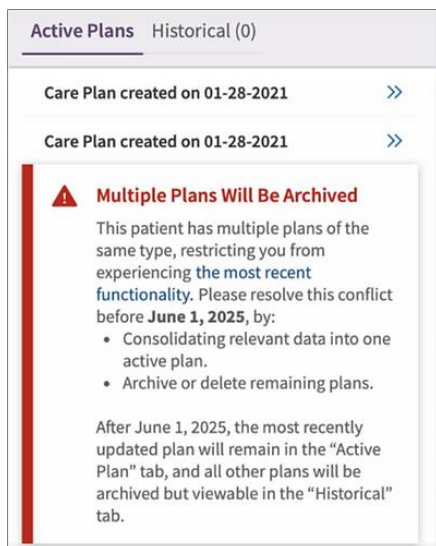
If you have this issue, a yellow **Action needed by June 1** warning appears in the Active Care Plan tab with instructions on resolution.

See [Resolve multiple active plans of the same type](#) for instructions to manually resolve this issue. After resolving this issue, the warning message no longer appears.



Multiple plans will be archived warning (red warning)

If you haven't resolved this issue by **May 25, 2025**, the warning message turns red to indicate time sensitivity.




After **June 1, 2025**, athenaOne will automatically keep the most recently updated care plan as the active plan and will automatically archive any other active care plans of the same type for you.

You can always access these archived care plans from under the **Historical** tab within the Care Tab in the Chart.

Resolve multiple active plans of the same type

- Open each active plan to see if the information is relevant. If no data is relevant, then archive or delete the plans.
- If there is relevant data, consolidate this information into the most relevant plan, then archive the other plans.

- Click **Archive or Delete**  to the right of the unwanted active plans. In the panel that opens, click **Archive** or **Delete** and then click **Submit**.
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