

| Measure Name | Apr | May | Jun | Jul | 2025 Goal |
|--|---|--|--|--|---|
| Height and Weight Assessment and Health Counseling | 47% | 46% | 47% | 47% | 50% |
| Breast Cancer Screening (ages 40 - 74) | 42% | 42% | 42% | 42% | 46% |
| Breast Cancer Screening Disparity | B/AA: 31% W: 31% H/L: 60% | B/AA: 31% W: 31% H/L: 60% | B/AA: 32% W: 33% H/L: 61% | B/AA: 33% W: 32% H/L: 60% | Increase 5% for B/AA (goal: 40%) and White (goal: 31%) Female Clients |
| Cervical Cancer Screening | 54% | 56% | 56% | 56% | 55%; stretch: 58% |
| Colorectal Cancer Screening | 34% | 35% | 33% | 34% | 35% |
| Childhood Immunization Status | 8% | 9% | 13% | 21% | 10%; stretch: 26% |
| Hypertension Controlling High Blood Pressure | 62% | 60% | 60% | 63% | 65% |
| Hypertension Disparity (Black/African American) | B/AA M: 59% B/AA F: 55% W M: 61% W F: 67% H/L M: 72% H/L F: 67% | B/AA M: 60% B/AA F: 54% W M: 61% W F: 64% H/L M: 69% H/L F: 68% | B/AA M: 60% B/AA F: 53% W M: 59% W F: 64% H/L M: 70% H/L F: 68% | B/AA M: 61% B/AA F: 56% W M: 66% W F: 66% H/L M: 71% H/L F: 67% | Increase 5% for B/AA Female Clients (goal: 57%) |
| Dental Sealants (ages 6 - 9 Years) (YTD) | 83% | #REF! | 71% | 72% | 86% |
| Depression Remission at Twelve Months | 3% | 3% | 3% | 3% | 7% |
| Depression Screening and Follow-Up Plan | 61% | 64% | 65% | 66% | 55%; stretch: 60%; double stretch: 65% |
| Diabetes: HbA1c Poor Control (>9%) [inverse] | 31% | 31% | 31% | 31% | 31%; stretch: 30% |
| Diabetes Disparity | B/AA M: 31% B/AA F: 23% W M: 34% W F: 36% H/L M: 36% H/L F: 30% | B/AA M: 30% B/AA F: 24% W M: 35% W F: 36% H/L M: 35% H/L F: 29% | B/AA M: 31% B/AA F: 23% W M: 37% W F: 35% H/L M: 34% H/L F: 29% | B/AA M: 34% B/AA F: 25% W M: 36% W F: 34% H/L M: 34% H/L F: 29% | Improve 2% for H/L (goal: 34%) and White (36%) Clients |
| Early Entry into Prenatal Care | 55% | 56% | 57% | 62% | 65% |
| HIV Linkage to Care | 100% | 100% | 100% | 100% | 100% |
| HIV Screening | 74% | 74% | 74% | 75% | 77% |
| Ischemic Vascular Disease (IVD): Use of Aspirin/Other Antiplatelet | 82% | 82% | 83% | 82% | 90% |
| Low Birthweight | 11% | 8% | 9% | 9% | 5% |
| Statin Therapy for Prevention/Treatment of Cardiovascular Disease | 86% | 86% | 87% | 86% | 88% |
| Tobacco Use: Screening and Cessation Intervention | 72% | 73% | 73% | 73% | 74% |
| Weight Assessment & Counseling for Nutrition & Physical Activity | 80% | 79% | 80% | 81% | 80%; stretch: 82% |
| Flu Vaccinations | Offer Rate: 57% Admin Rate: 47% | Offer Rate: 56% Admin Rate: 45% | 0% | 0% | Offer Rate: 75% Admin Rate: 50% |
| Flu disparity | | | | | |
| Closing the Referral Loop (% Completed Referrals) | 35% | 37% | 60% | 54% | 40% |
| SDH Ask Rate | 33% | 42% | 42% | pending | 50% |
| SDH Ask Rate By Department | HS: 85% BH: 64% Psych: 58% Quality: 55% Vision: 53% Dental: 44% Medical: 41% SS: 32% | HS: 87% BH: 76% Psych: 74% Quality: 59% Medical: 52% SS: 34% | HS: 88% BH: 76% Psych: 73% Quality: 59% Medical: 52% SS: 36% Outreach: 27% | HS: % BH: % Psych: % Quality: % Medical: % SS: % Outreach: % | Increase by 10% for departments that are below 50% |
| Suicide Assessment and Safety Plan | 33% | 36% | 36% | 34% | 85% |
| Suicide Assessment and Safety Plan Disparity | | | | | |
| Prescribing Antibiotics for Upper Respiratory Infection (URI) | 99% | 99% | 99% | 0% | 100% |
| Third Next Available (YTD) | 22 days | 22 days | 22 days | 22 days | Fallsway Overall Average: 21 days |
| Client Experience Goal | 4.61 | 4.63 | 4.62 | 4.66 | |
| Hospital Readmission | 18% | 18% | 0% | 0% | 12% |
| Hospital Readmission Disparity | | | | | |
| Empanelment | | | | | 85% |
| Care Management with Care Plan | 99% | 93% | 97% | 97% | 75% |
| Lab Results Received Back | 86% | 89% | 87% | 88% | 85% |
| Documentation of Current Medications in the Medical Record | 88% | 88% | 87% | 88% | 90% |
| Medication Reconciliation Done at Encounter | 87% | 87% | 86% | 86% | 90% |
| Imaging Results Received Back | 48% | 44% | 48% | 51% | 75% |
| Timely Advice by Phone | 72% | 71% | 66% | 66% | 75% |
| HIV/AIDS: RNA Control for Patients with HIV | 62% | 0% | 0% | 0% | 66% |
| Anti-depressant Medication Management – Effective Continuation Phase | 12% | 0% | 0% | 0% | 13% |
| Fluoride Varnish [Lifetime Fluoride Varnish in Azara] | 5% | 0% | 0% | 0% | 7% |

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**Needs data validation

| Maternal and Child Health | June | Jul | 2025 Goal | Monthly Key |
|---|------|-----|-------------------|------------------|
| Childhood Immunization Status | 13% | 21% | 10%; stretch: 26% | 3+ Improvement |
| Dental Sealants (ages 6 - 9 Years) (YTD) | 71% | 72% | 86% | 1-2+ improvement |
| Early Entry into Prenatal Care | 57% | 62% | 65% | No change |
| Low Birthweight | 9% | 9% | 5% | Reduction |
| Weight Assessment & Counseling for Nutrition & Physical Activity (Peds) | 80% | 81% | 80%; stretch: 82% | No data |
| | | | | 2025 PI goal |

| Disease Management | June | Jul | 2025 Goal |
|---|------|------|-----------|
| Ischemic Vascular Disease (IVD): Use of Aspirin/Other Antiplatelet | 83% | 82% | 90% |
| Statin Therapy for Prevention/Treatment of Cardiovascular Disease (CVD) | 87% | 86% | 88% |
| HIV Linkage to Care | 100% | 100% | 100% |
| Depression Remission at Twelve Months | 3% | 3% | 7% |

| Screening and Preventive Care Measures | June | Jul | 2025 Goal |
|--|---------------------------------|---------------------------------|---|
| Height and Weight Assessment and Health Counseling | 47% | 47% | 50% |
| Breast Cancer Screening (ages 40 - 74) | 42% | 42% | 46% |
| Breast Cancer Screening Disparity | B/AA: 32% W: 33% H/L: 61% | B/AA: 33% W: 32% H/L: 60% | Increase 5% for B/AA (goal: 40%) and White (goal: 31%) Female Clients |
| Cervical Cancer Screening | 56% | 56% | 55%; stretch: 58% |
| Colorectal Cancer Screening | 33% | 34% | 35% |
| Depression Screening and Follow-Up Plan | 65% | 66% | 55%; stretch: 60%; double stretch: 65% |
| HIV Screening | 74% | 75% | 77% |
| Tobacco Use: Screening and Cessation Intervention | 73% | 73% | 74% |

| Chronic Disease Management | June | Jul | 2025 Goal |
|---|--|--|---|
| Hypertension Controlling High Blood Pressure | 60% | 63% | 65% |
| Hypertension Disparity (Black/African American Females) | B/AA M: 60% B/AA F: 53% W M: 59% W F: 64% H/L M: 70% H/L F: 68% | B/AA M: 61% B/AA F: 56% W M: 66% W F: 66% H/L M: 71% H/L F: 67% | Increase 5% for B/AA Female Clients (goal: 57%) |
| Diabetes: HbA1c Poor Control (>9%) [inverse] | 31% | 31% | 31%; stretch: 30% |

| | | | |
|--------------------|---|--|--|
| Diabetes Disparity | B/AA M: 31% B/AA F: 23% W M: 37% W F: 35% H/L M: 34% H/L F: 29% | B/AA M: 34% B/AA F: 25% W M: 36% W F: 34% H/L M: 34% H/L F: 29% | Improve 2% for H/L (goal: 34%) and White (36%) Clients |
|--------------------|---|--|--|

| Additional HCH Priorities | June | Jul | 2025 Goal |
|---|---|--|--|
| Closing the Referral Loop (% Completed Referrals) | 60% | 54% | 40% |
| SDH Ask Rate | 42% | pending | 50% |
| SDH Ask Rate by Department | HS: 88% BH: 76% Psych: 73% Quality: 59% Medical: 52% SS: 36% Outreach: 27% | HS: % BH: % Psych: % Quality: % Medical: % SS: % Outreach: % | Increase by 10% for departments that are below 50% |
| Suicide Assessment and Safety Plan | 36% | 34% | 85% |
| Third Next Available (YTD) | 22 days | 22 days | Fallsway Overall Average: 19 days |
| Client Experience Goal (YTD) | 4.62 | 4.66 | 4.81 |

*new goal based on
6/4 TNA meeting

| NCQA Measures | June | Jul | 2025 Goal |
|--|------|-----|-----------|
| Care Management with Care Plan | 97% | 97% | 75% |
| Lab Results Received Back | 87% | 88% | 85% |
| Documentation of Current Medications in the Medical Record | 87% | 88% | 90% |
| Medication Reconciliation Done at Encounter | 86% | 86% | 90% |
| Imaging Results Received Back | 48% | 51% | 75% |
| Timely Advice by Phone | 66% | 66% | 75% |

| Measure Name | Apr | May | June | July |
|--|--|---|--|---|
| Height and Weight Assessment and Health Counseling | 3020/6484 | 3045/6558 | 3023/6466 | 3011/6405 |
| Breast Cancer Screening (40 -74) | 718/1723 | 721/1738 | 721/1719 | 727/1722 |
| Breast Cancer Screening Disparity | B/AA: 216/696 W: 109/356 H/L: 440/731 | B/AA: 216/701 W: 112/363 H/L: 443/733 | B/AA: 191/598 W: 112/338 H/L: 396/653 | B/AA: 195/597 W: 107/332 H/L: 387/644 |
| Cervical Cancer Screening | 1508/2770 | 1554/2802 | 1529/2750 | 1522/2724 |
| Colorectal Cancer Screening | 1114/3250 | 1097/3170 | 1081/3239 | 1096/3223 |
| Childhood Immunization Status | 3/39 | 4/43 | 6/46 | 9/42 |
| Hypertension Controlling High Blood Pressure | 1165/1890 | 1152/1907 | 1154/1914 | 1190/1901 |
| Hypertension Disparity (Black/African American Females) | B/AA M: 362/610 B/AA F: 187/342 W M: 99/162 W F: 78/117 H/L M: 152/210 H/L F: 211/302 | B/AA M: 369/614 B/AA F: 187/349 W M: 97/160 W F: 78/122 H/L M: 141/205 H/L F: 208/308 | B/AA M: 369/618 B/AA F: 186/350 W M: 95/160 W F: 83/129 H/L M: 140/201 H/L F: 206/304 | B/AA M: 382/626 B/AA F: 192/344 W M: 105/159 W F: 85/129 H/L M: 140/198 H/L F: 204/304 |
| Dental Sealants (ages 6-9 Years) (YTD) | 10/12 | 10/12 | 15/21 | 16/22 |
| Depression Remission at Twelve Months | 6/220 | 6/212 | 7/208 | 5/199 |
| Depression Screening and Follow-Up Plan | 4019/6584 | 4053/6402 | 4253/6569 | 4339/6535 |
| Diabetes: HbA1c Poor Control (>9%) [inverse] | 363/1162 | 360/1169 | 356/1161 | 359/1152 |
| Diabetes Disparity | B/AA M: 89/291 B/AA F: 39/168 W M: 35/103 W F: 29/81 H/L M: 70/195 H/L F: 81/267 | B/AA M: 89/293 B/AA F: 40/166 W M: 37/105 W F: 29/80 H/L M: 69/196 H/L F: 78/269 | B/AA M: 90/287 B/AA F: 40/171 W M: 39/106 W F: 28/81 H/L M: 64/190 H/L F: 76/260 | B/AA M: 95/284 B/AA F: 42/170 W M: 38/106 W F: 27/80 H/L M: 62/184 H/L F: 75/259 |
| Early Entry into Prenatal Care | missing | 55/98 | 57/100 | 50/81 |
| HIV Linkage to Care | 15/15 | 17/17 | 17/17 | 16/16 |
| HIV Screening | 4498/6074 | 4531/6102 | 4457/5987 | 4420/5918 |
| Ischemic Vascular Disease (IVD): Use of Aspirin/Other Antiplatelet | 145/176 | 147/179 | 148/179 | 153/186 |
| Low Birthweight | missing | 6/72 | 6/65 | 6/69 |
| Statin Therapy for Prevention/Treatment of Cardiovascular Disease (CVD) | 1285/1487 | 1285/1489 | 1292/1494 | 1286/1489 |
| Tobacco Use: Screening and Cessation Intervention | 3622/5006 | 3667/5052 | 3672/5018 | 3632/4952 |
| Weight Assessment & Counseling for Nutrition & Physical Activity (Peds) | 615/769 | 609/768 | 599/748 | 588/722 |
| Flu Vaccinations | | Offer Rate: 3653/6502 Admin Rate: 2925/6502 | | |
| Flu Disparity | | | | |
| Closing the Referral Loop (% Completed Referrals) | 2730/7715 | 2744/7514 | 3748/6265 | 3522/6514 |
| SDH Ask Rate | 4025/12321 | 5132/12157 | 5067/12011 | |
| SDH Ask Rate By Department | HS: 605/708 BH: 873/1361 Psych: 574/987 Nursing: missing from report Quality: 113/207 Vision: 31/58 Dental: 497/1122 Medical: 3270/7896 | HS: 635/729 BH: 1009/1332 Psych: 730/993 Quality: 126/213 Medical: 4110/7901 SS: 2574/7517 | HS: BH: Psych: Quality: Medical: SS: | HS: BH: Psych: Quality: Medical: SS: |
| Suicide Assessment and Safety Plan | 26/78 | 28/78 | 29/80 | 28/82 |
| Suicide Assessment and Safety Plan Disparity | | | | |
| Prescribing Antibiotics for Upper Respiratory Infection (URI) and Acute Bronchitis (YTD) | 254/256 | 317/320 | 378/381 | |
| Third Next Available | Overall: 22 BH: 15 CM: 12 Medical: 36 Nursing: 11 Psychiatry: 19 | Overall: 22 BH: 16 CM: 12 Medical: 35 Nursing: 13 Psychiatry: 20 | Overall: 22 BH: 18 CM: 12 Medical: 35 Nursing: 14 Psychiatry: 21 | Overall: 22 BH: 18 CM: 12 Medical: 35 Nursing: 14 Psychiatry: 21 |
| Client Experience Goal | | feedback count: 1407 | feedback count: 1956 | 1901 |
| Hospital Readmission | 282/1531 | 282/1531 | | |
| Hospital Readmission Disparity | | | | |
| Care Management with Care Plan | 331/335 | 106/114 | 482/498 | 480/496 |
| Lab Results Received Back | | 20679/23359 | 55330/63329 | 54973/62607 |
| Documentation of Current Medications in | 16149/18401 | 16316/18563 | 15966/18268 | 16674/19035 |
| Medication Reconciliation Done at Encour | 17024/19615 | 17146/19741 | 16828/19500 | 17514/20248 |

| | | | | |
|--|------------|------------|-----------|-----------|
| Imaging Results Received Back | 6611/13844 | 4668/10684 | 2329/4855 | 2475/4870 |
| Timely Advice by Phone | 599/1076 | 556/990 | 1891/2846 | 1892/2850 |
| HIV/AIDS: RNA Control for Patients with HIV | 66/106 | 67/100 | | 68/100 |
| Anti-depressant Medication Management – Effective Continuation Phase | 24/201 | 25/214 | | 54/118 |
| Fluoride Varnish [Lifetime Fluoride Varnish in Azara] | 386/7899 | 395/7916 | | 452/7792 |

^aNo other races or ethnicities meeting denominator of 20 threshold

Hypertension Race and Ethnicity Disparity

| Year | Non-Hispanic American Indian, Alaska Natives | Non-Hispanic Black | Non-Hispanic White | Hispanic/Latino Total | Mexican | Hispanic Average | Hispanic Overall |
|------|--|--------------------|--------------------|-----------------------|---------|------------------|------------------|
| 1990 | 40% | 50% | 42% | 45% | 45% | 45% | 45% |
| 1995 | 42% | 52% | 45% | 48% | 45% | 45% | 45% |
| 2000 | 45% | 72% | 45% | 50% | 45% | 45% | 45% |
| 2005 | 45% | 65% | 45% | 50% | 45% | 45% | 45% |
| 2010 | 48% | 68% | 45% | 52% | 45% | 45% | 45% |

[illegible]

Depression Screening and Follow-Up Plan Rate and Ethnicity Disparity

| Month | Black Ethnic American Total Cases | White Ethnic American Total Cases | Other Ethnic American Total Cases | Black Ethnic American Total Cases | White Ethnic American Total Cases | Other Ethnic American Total Cases |
|-------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| Jan | 58 | 52 | 55 | 48 | 45 | 50 |
| Feb | 58 | 52 | 55 | 50 | 48 | 52 |
| Mar | 58 | 52 | 55 | 52 | 50 | 54 |
| Apr | 58 | 52 | 55 | 55 | 53 | 57 |
| May | 58 | 52 | 55 | 58 | 56 | 60 |
| Jun | 58 | 52 | 55 | 60 | 58 | 62 |
| Jul | 58 | 52 | 55 | 62 | 60 | 64 |
| Aug | 58 | 52 | 55 | 64 | 62 | 66 |
| Sep | 58 | 52 | 55 | 66 | 64 | 68 |
| Oct | 58 | 52 | 55 | 68 | 66 | 70 |

The graph displays the percentage of patients who received a follow-up plan for seven different groups across seven time points. The Y-axis represents the percentage from 0% to 80%. The X-axis represents the time points: Jan, Feb, Mar, Apr, May, June, and July. A horizontal line at 80% indicates the goal. The groups are: Black/Hispanic American Male Clients (red), Black/Hispanic American Female Clients (orange), Spanish/Latino American Male Clients (green), Spanish/Latino American Female Clients (blue), Other Asian American Male Clients (purple), Other Asian American Female Clients (brown), and Black Pacific Islander Male Clients (pink).

| Group | Jan | Feb | Mar | Apr | May | June | July |
|--|-----|-----|-----|-----|-----|------|------|
| Black/Hispanic American Male Clients | 45% | 55% | 45% | 45% | 45% | 55% | 65% |
| Black/Hispanic American Female Clients | 45% | 55% | 45% | 45% | 45% | 55% | 65% |
| Spanish/Latino American Male Clients | 45% | 55% | 45% | 45% | 45% | 55% | 65% |
| Spanish/Latino American Female Clients | 45% | 55% | 45% | 45% | 45% | 55% | 65% |
| Other Asian American Male Clients | 45% | 55% | 45% | 45% | 45% | 55% | 65% |
| Other Asian American Female Clients | 45% | 55% | 45% | 45% | 45% | 55% | 65% |
| Black Pacific Islander Male Clients | 45% | 55% | 45% | 45% | 45% | 55% | 65% |

^ano other races or ethnicities meeting denominator of 20 threshold

Breast Cancer Screening Rate and Ethnicity Disparity

| Month | Gold | Agency A | White Female Clinics | Black Female Clinics | Agency B |
|-------|------|----------|----------------------|----------------------|----------|
| Jan | 88 | 85 | 45 | 40 | 42 |
| Feb | 88 | 85 | 45 | 40 | 42 |
| Mar | 88 | 85 | 40 | 35 | 38 |
| Apr | 88 | 85 | 40 | 35 | 38 |
| May | 88 | 85 | 40 | 35 | 38 |
| Jun | 88 | 85 | 40 | 35 | 38 |
| Jul | 88 | 85 | 40 | 35 | 38 |

*no other races or ethnicities meeting denominator of 20 threshold

Diabetes Control Race and Ethnicity Disparity

| Year | White | African American | Hispanic | Asian |
|------|-------|------------------|----------|-------|
| 2001 | 9.5 | 8.5 | 8.0 | 7.5 |
| 2004 | 9.0 | 8.0 | 7.5 | 7.0 |
| 2007 | 8.5 | 7.5 | 7.0 | 6.5 |
| 2010 | 8.0 | 7.0 | 6.5 | 6.0 |
| 2013 | 7.5 | 6.5 | 6.0 | 5.5 |
| 2016 | 7.0 | 6.0 | 5.5 | 5.0 |
| 2017 | 6.5 | 5.5 | 5.0 | 4.5 |

| Time Point | White | Black | Hispanic | Asian | American Indian/Alaska Native | Other |
|------------|-------|-------|----------|-------|-------------------------------|-------|
| Jan | 8.8 | 6.8 | 7.2 | 7.0 | 7.1 | 7.5 |
| Feb | 8.6 | 6.5 | 7.1 | 6.8 | 7.0 | 7.4 |
| May | 7.8 | 6.2 | 7.0 | 6.5 | 7.1 | 7.3 |
| Aug | 7.9 | 6.3 | 7.0 | 6.5 | 8.5 | 7.4 |
| Sep | 7.7 | 6.6 | 7.0 | 6.8 | 7.2 | 7.3 |

See master data dictionary here: https://hchmd-my.sharepoint.com/:w:/g/personal/mflanagan_hchmd_org/Ecz_ELXJdlhJl4m1vPRXvg0BuOX8E3r3mgHm2SOegzkM1g?e=2DKHTE

| 2025 PI Measures | | | | |
|---|-------------------------|---|--------------------|--|
| Breast Cancer Screening (ages 40 - 74) | Azara | Breast Cancer Screening Ages 40-74 (CMS 125v13 Modified) | TY | All Rendering Providers; All Service Lines |
| Breast Cancer Screening Disparity | Azara | Breast Cancer Screening Ages 40-74 (CMS 125v13 Modified) | TY | All Rendering Providers; All Service Lines; Group By Sex At Birth; 2nd Race, Ethnicity |
| Depression Screening and Follow-Up Plan | Azara | Screening for Depression and Follow-Up Plan (CMS 2v13) | TY | All Rendering Providers |
| Hypertension Disparity (Black/African American Females) | Azara | Hypertension Controlling High Blood Pressure (CMS 165v12) | TY | All Rendering Providers; Group By: Gender Identity; 2nd Ethnicity; 2nd Race |
| Flu Vaccinations | PowerBI | Agency Influenza Rates | Flu Season 24 - 25 | Flu Rates (Agency) filtered with BH, Medical, Nursing, Psychiatry |
| Third Next Available (YTD) | Report from Access Team | 2025 TNA Report Overview | YTD | Fallsway Team Overall |
| Client Experience Goal | FeedTrail | Analyze>Company Overall | YTD | Custom YTD> Average of "The person who assisted you during the check-in process" |