

| Measure Name | 2025 Goal |
|--|---|
| Height and Weight Assessment and Health Counseling | 50% |
| Breast Cancer Screening (ages 40 - 74) | 46% |
| Breast Cancer Screening Disparity | Increase 5% for B/AA (goal: 40%) and White (goal: 31%) Female Clients |
| Cervical Cancer Screening | 55%; stretch: 58% |
| Colorectal Cancer Screening | 35% |
| Childhood Immunization Status | 10%; stretch: 26% |
| Hypertension Controlling High Blood Pressure | 65% |
| Hypertension Disparity (Black/African American Females) | Increase 5% for B/AA Female Clients (goal: 57%) |
| Dental Sealants (ages 6 - 9 Years) (YTD) | 86% |
| Depression Remission at Twelve Months | 7% |
| Depression Screening and Follow-Up Plan | 55%; stretch: 60%; double stretch: 65% |
| Diabetes: HbA1c Poor Control (>9%) [inverse] | 31%; stretch: 30% |
| Diabetes Disparity | Improve 2% for H/L (goal: 34%) and White (36%) Clients |
| Early Entry into Prenatal Care | 65% |
| HIV Linkage to Care | 100% |
| HIV Screening | 77% |
| Ischemic Vascular Disease (IVD): Use of Aspirin/Other Antiplatelet | 90% |
| Low Birthweight | 5% |
| Statin Therapy for Prevention/Treatment of Cardiovascular Disease (CVD) | 88% |
| Tobacco Use: Screening and Cessation Intervention | 74% |
| Weight Assessment & Counseling for Nutrition & Physical Activity (Peds) | 80%; stretch: 82% |
| Flu Vaccinations | Offer Rate: 75% Admin Rate: 50% |
| Flu disparity | |
| Closing the Referral Loop (% Completed Referrals) | 40% |
| SDOH Completion Rate | 50% |
| SDOH Completion Rate By Department | Increase by 10% for departments that are below 50% |
| Suicide Assessment and Safety Plan | 85% |
| Suicide Assessment and Safety Plan Disparity | |
| Prescribing Antibiotics for Upper Respiratory Infection (URI) and Acute Bronchitis | 100% |
| Third Next Available (YTD) | Fallsway Overall Average: 21 days |
| Client Experience Goal | |
| Hospital Readmission | 12% |
| Hospital Readmission Disparity | |
| Empanelment | 85% |
| Care Management with Care Plan | 75% |
| Lab Results Received Back | 85% |
| Documentation of Current Medications in the Medical Record | 90% |
| Medication Reconciliation Done at Encounter | 90% |
| Imaging Results Received Back | 75% |
| Timely Advice by Phone | 75% |
| HIV/AIDS: RNA Control for Patients with HIV | 66% |
| Anti-depressant Medication Management – Effective Continuation Phase | 13% |
| Fluoride Varnish [Lifetime Fluoride Varnish in Azara] | 7% |

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**Needs data validation

| Maternal and Child Health | Jul | Aug | Sep | 2025 Goal | Monthly Key |
|---|-----|-----|-----|-------------------|------------------|
| Childhood Immunization Status | 21% | 21% | 24% | 10%; stretch: 26% | 3+ Improvement |
| Dental Sealants (ages 6 - 9 Years) (YTD) | 72% | 75% | 75% | 86% | 1-2+ improvement |
| Early Entry into Prenatal Care | 62% | 58% | 62% | 65% | No change |
| Low Birthweight | 9% | 9% | 11% | 5% | Reduction |
| Weight Assessment & Counseling for Nutrition & Physical Activity (Peds) | 81% | 80% | 80% | 80%; stretch: 82% | No data |
| | | | | | 2025 PI goal |

| Disease Management | Jul | Aug | Sep | 2025 Goal |
|---|------|------|------|-----------|
| Ischemic Vascular Disease (IVD): Use of Aspirin/Other Antiplatelet | 82% | 82% | 82% | 90% |
| Statin Therapy for Prevention/Treatment of Cardiovascular Disease (CVD) | 86% | 86% | 86% | 88% |
| HIV Linkage to Care | 100% | 100% | 100% | 100% |
| Depression Remission at Twelve Months | 3% | 2% | 2% | 7% |

| Screening and Preventive Care Measures | Jul | Aug | Sep | 2025 Goal |
|--|---------------------------------|---------------------------------|---------------------------------|---|
| Height and Weight Assessment and Health Counseling | 47% | 47% | 48% | 50% |
| Breast Cancer Screening (ages 40 - 74) | 42% | 42% | 43% | 46% |
| Breast Cancer Screening Disparity | B/AA: 33% W: 32% H/L: 60% | B/AA: 32% W: 33% H/L: 59% | B/AA: 32% W: 34% H/L: 60% | Increase 5% for B/AA (goal: 40%) and White (goal: 31%) Female Clients |
| Cervical Cancer Screening | 56% | 56% | 56% | 55%; stretch: 58% |
| Colorectal Cancer Screening | 34% | 34% | 34% | 35% |
| Depression Screening and Follow-Up Plan | 66% | 68% | 69% | 55%; stretch: 60%; double stretch: 65% |
| HIV Screening | 75% | 74% | 74% | 77% |
| Tobacco Use: Screening and Cessation Intervention | 73% | 73% | 73% | 74% |

| Chronic Disease Management | Jul | Aug | Sep | 2025 Goal |
|---|--|--|--|---|
| Hypertension Controlling High Blood Pressure | 63% | 62% | 62% | 65% |
| Hypertension Disparity (Black/African American Females) | B/AA M: 61% B/AA F: 56% W M: 66% W F: 66% H/L M: 71% H/L F: 67% | B/AA M: 60% B/AA F: 56% W M: 63% W F: 65% H/L M: 70% H/L F: 64% | B/AA M: 60% B/AA F: 58% W M: 63% W F: 61% H/L M: 72% H/L F: 66% | Increase 5% for B/AA Female Clients (goal: 57%) |
| Diabetes: HbA1c Poor Control (>9%) [inverse] | 31% | 32% | 33% | 31%; stretch: 30% |
| Diabetes Disparity | B/AA M: 34% B/AA F: 25% W M: 36% W F: 34% H/L M: 34% H/L F: 29% | B/AA M: 24% B/AA F: 33% W M: 38% W F: 35% H/L M: 35% H/L F: 29% | B/AA M: 32% B/AA F: 28% W M: 36% W F: 39% H/L M: 34% H/L F: 31% | Improve 2% for H/L (goal: 34%) and White (36%) Clients |

| Additional HCH Priorities | Jul | Aug | Sep | 2025 Goal |
|--|--|--|--|--|
| Closing the Referral Loop (% Completed Referrals) | 54% | 54% | 53% | 40% |
| SDOH Completion Rate | pending | 42% | 42% | 50% |
| SDOH Completion Rate By Department | HS: % BH: % Psych: % Quality: % Medical: % SS: % Outreach: % | HS: 88% BH: 76% Psych: 72% Quality: 60% Medical: 51% SS: 37% Outreach: 30% | HS: 89% BH: 76% Psych: 72% Quality: 60% Medical: 51% SS: 37% Outreach: 31% | Increase by 10% for departments that are below 50% |
| Flu Vaccinations | | | Medical Offer Rate: 44% Medical Admin Rate: 24% Agency Offer Rate: 37% Agency Admin Rate: 18% | Offer Rate: 75% Admin Rate: 50% |
| Suicide Assessment and Safety Plan | 34% | 20% | 19% | 85% |
| Prescribing Antibiotics for Upper Respiratory Infection (URI) and Acute Bronchitis (YTD) | 99% | 99% | 99% | 100% |
| Hospital Readmission | pending | pending | 23% | 12% |
| Third Next Available (YTD) | 22 days | 22 days | 22 days | Fallsway Overall Average: 19 days |
| Client Experience Goal (YTD) | 4.66 | 4.67 | 4.68 | 4.81 |

*new goal based on
6/4 TNA meeting

| NCQA Measures | Jul | Aug | Sep | 2025 Goal |
|--|-----|-----|-----|-----------|
| Care Management with Care Plan | 97% | 97% | 97% | 75% |
| Lab Results Received Back | 88% | 88% | 87% | 85% |
| Documentation of Current Medications in the Medical Record | 88% | 88% | 88% | 90% |
| Medication Reconciliation Done at Encounter | 86% | 87% | 86% | 90% |
| Imaging Results Received Back | 51% | 47% | 46% | 75% |
| Timely Advice by Phone | 66% | 66% | 66% | 75% |

| Measure Name | June | July | Aug | Sep |
|--|--|---|--|---|
| Height and Weight Assessment and Health Counseling | 3023/6466 | 3011/6405 | 3022/6412 | 3067/6432 |
| Breast Cancer Screening (40 -74) | 721/1719 | 727/1722 | 713/1702 | 723/1702 |
| Breast Cancer Screening Disparity | B/AA: 191/598 W: 112/338 H/L: 396/653 | B/AA: 195/597 W: 107/332 H/L: 387/644 | B/AA: 194/603 W: 106/323 H/L: 377/637 | B/AA: 217/688 W: 118/351 H/L: 409/681 |
| Cervical Cancer Screening | 1529/2750 | 1522/2724 | 1528/2712 | 1530/2713 |
| Colorectal Cancer Screening | 1081/3239 | 1096/3223 | 1103/3240 | 1093/3247 |
| Childhood Immunization Status | 6/46 | 9/42 | 9/42 | 10/41 |
| Hypertension Controlling High Blood Pressure | 1154/1914 | 1190/1901 | 1183/1922 | 1205/1947 |
| Hypertension Disparity (Black/African American Females) | B/AA M: 369/618 B/AA F: 186/350 W M: 95/160 W F: 83/129 H/L M: 140/201 H/L F: 206/304 | B/AA M: 382/626 B/AA F: 192/344 W M: 105/159 W F: 85/129 H/L M: 140/198 H/L F: 204/304 | B/AA M: 384/636 B/AA F: 192/342 W M: 100/158 W F: 80/124 H/L M: 142/204 H/L F: 192/298 | B/AA M: 381/634 B/AA F: 196/338 W M: 107/171 W F: 77/127 H/L M: 152/212 H/L F: 195/295 |
| Dental Sealants (ages 6-9 Years) (YTD) | 15/21 | 16/22 | 18/24 | 18/24 |
| Depression Remission at Twelve Months | 7/208 | 5/199 | 3/196 | 3/195 |
| Depression Screening and Follow-Up Plan | 4253/6569 | 4339/6535 | 4439/6532 | 4484/6525 |
| Diabetes: HbA1c Poor Control (>9%) [Inverse] | 356/1161 | 359/1152 | 368/1156 | 380/1166 |
| Diabetes Disparity | B/AA M: 90/287 B/AA F: 40/171 W M: 39/106 W F: 28/81 H/L M: 64/190 H/L F: 76/260 | B/AA M: 95/284 B/AA F: 42/170 W M: 38/106 W F: 27/80 H/L M: 62/184 H/L F: 75/259 | B/AA M: 40/167 B/AA F: 94/284 W M: 41/109 W F: 29/82 H/L M: 66/191 H/L F: 73/251 | B/AA M: 91/283 B/AA F: 49/174 W M: 40/112 W F: 32/83 H/L M: 65/191 H/L F: 77/247 |
| Early Entry into Prenatal Care | 57/100 | 50/81 | 49/84 | 48/78 |
| HIV Linkage to Care | 17/17 | 16/16 | 15/15 | 15/15 *reported by Andrea vs. Azara that no new cases |
| HIV Screening | 4457/5987 | 4420/5918 | 4410/5933 | 4401/5920 |
| Ischemic Vascular Disease (IVD): Use of Aspirin/Other Antiplatelet | 148/179 | 153/186 | 153/187 | 156/191 |
| Low Birthweight | 6/65 | 6/69 | 6/70 | 8/76 |
| Statin Therapy for Prevention/Treatment of Cardiovascular Disease (CVD) | 1292/1494 | 1286/1489 | 1290/1502 | 1316/1523 |
| Tobacco Use: Screening and Cessation Intervention | 3672/5018 | 3632/4952 | 3629/4958 | 3610/4929 |
| Weight Assessment & Counseling for Nutrition & Physical Activity (Peds) | 599/748 | 588/722 | 577/723 | 545/684 |
| Flu Vaccinations | | | | Medical Offer Rate: Medical Admin Rate: Agency Offer Rate: 642/1411 Agency Admin Rate: |
| Closing the Referral Loop (% Completed Referrals) | 3748/6265 | 3522/6514 | 3575/6637 | 3552/6689 |
| SDOH Completion Rate | 5067/12011 | | 5006/11869 | 4965/11757 |
| SDOH Completion Rate By Department | HS: BH: Psych: Quality: Medical: SS: | HS: BH: Psych: Quality: Medical: SS: | HS: 644/732 BH: 960/1259 Psych: 714/995 Quality: 142/238 Medical: 3935/7725 SS: 2473/6727 Outreach: 303/1003 | HS: 638/720 BH: 976/1281 Psych: 145/241 Quality: 145/241 Medical: 3893/7700 SS: 2433/6630 Outreach: 292/943 |
| Suicide Assessment and Safety Plan | 29/80 | 28/82 | 23/118 | 23/118 |
| Prescribing Antibiotics for Upper Respiratory Infection (URI) and Acute Bronchitis (YTD) | 378/381 | 460/463 | 486/489 | 536/540 |
| Third Next Available | Overall: 22 BH: 18 CM: 12 Medical: 35 Nursing: 14 Psychiatry: 21 | Overall: 22 BH: 18 CM: 12 Medical: 35 Nursing: 14 Psychiatry: 21 | Overall: 22 BH: 18 CM: 13 Medical: 35 Nursing: 15 Psychiatry: 21 | Overall: BH: CM: Medical: Nursing: Psychiatry: |
| Client Experience Goal | feedback count: 1956 | 1901 | 2143 | 2408 |
| Hospital Readmission | | | | 706/3090 |
| Care Management with Care Plan | 482/498 | 480/496 | 480/496 | 480/496 |
| Lab Results Received Back | 55330/63329 | 54973/62607 | 50916/58104 | 45733/52299 |
| Documentation of Current Medications in the Medical Record | 15966/18268 | 16674/19035 | 15580/17777 | 16406/18746 |
| Medication Reconciliation Done at Encounter | 16828/19500 | 17514/20248 | 16267/18804 | 17124/19828 |
| Imaging Results Received Back | 2329/4855 | 2475/4870 | 2106/4472 | 1878/4061 |
| Timely Advice by Phone | 1891/2846 | 1892/2850 | 1892/2850 | 1892/2850 |
| HIV/AIDS: RNA Control for Patients with HIV | | 68/100 | 69/98 | 69/98 |
| Anti-depressant Medication Management – Effective Continuation Phase | | 54/118 | 54/112 | 54/112 |
| Fluoride Varnish [Lifetime Fluoride Varnish in Azara] | | 452/7792 | 474/7536 | 494/7697 |

Red = worse than agency average for the month
Green = better than agency average for the month

Hypertension: Race and Ethnicity Disparity

| Year | Black/African American Clients | White Total Clients | Hispanic/Latino Total Clients | Agency Overall | Agency Avg | Agency Overall Goal |
|------|--------------------------------|---------------------|-------------------------------|----------------|------------|---------------------|
| 2011 | 50% | 60% | 67% | 65% | 60% | 65% |
| 2013 | 53% | 61% | 68% | 66% | 61% | 66% |
| 2015 | 54% | 63% | 73% | 65% | 63% | 65% |
| 2017 | 54% | 62% | 71% | 65% | 62% | 65% |
| 2018 | 53% | 60% | 69% | 65% | 60% | 65% |
| 2019 | 54% | 63% | 69% | 66% | 63% | 66% |
| 2020 | 54% | 63% | 67% | 65% | 63% | 65% |

Hypertension Rate, Ethnicity, and Gender Disparity

| Month | African American Male | African American Female | Black Male | Black Female | Hispanic Male | Hispanic Female | White Male | White Female |
|-------|-----------------------|-------------------------|------------|--------------|---------------|-----------------|------------|--------------|
| Jan | 0.045 | 0.040 | 0.042 | 0.040 | 0.025 | 0.025 | 0.025 | 0.025 |
| Feb | 0.045 | 0.040 | 0.042 | 0.040 | 0.025 | 0.025 | 0.025 | 0.025 |
| Mar | 0.050 | 0.040 | 0.042 | 0.040 | 0.025 | 0.025 | 0.025 | 0.025 |
| Apr | 0.055 | 0.040 | 0.042 | 0.040 | 0.025 | 0.025 | 0.025 | 0.025 |
| May | 0.060 | 0.040 | 0.042 | 0.040 | 0.025 | 0.025 | 0.025 | 0.025 |
| Jun | 0.055 | 0.040 | 0.042 | 0.040 | 0.025 | 0.025 | 0.025 | 0.025 |
| Jul | 0.050 | 0.040 | 0.042 | 0.040 | 0.025 | 0.025 | 0.025 | 0.025 |
| Aug | 0.045 | 0.040 | 0.042 | 0.040 | 0.025 | 0.025 | 0.025 | 0.025 |
| Sep | 0.040 | 0.040 | 0.042 | 0.040 | 0.025 | 0.025 | 0.025 | 0.025 |

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Green = better than agency average for the month

| Month | Agency | State | All Race/Ethnicity | White | Hispanic/Latino | Non-Hispanic/Latino |
|-------|--------|-------|--------------------|-------|-----------------|---------------------|
| Apr | 72% | 74% | 68% | 65% | 62% | 60% |
| May | 72% | 74% | 68% | 65% | 62% | 60% |
| Jun | 72% | 74% | 68% | 65% | 62% | 60% |
| Jul | 72% | 74% | 68% | 65% | 62% | 60% |
| Aug | 72% | 74% | 68% | 65% | 62% | 60% |
| Sep | 78% | 79% | 75% | 74% | 71% | 70% |

The graph displays the percentage of individuals who received a depression screening and followed up with a plan, categorized by ethnicity from January to September. The Y-axis represents the percentage (0-100%). The X-axis represents the months. The legend identifies the following ethnic groups: White (Blue), Black (Orange), Hispanic (Green), Asian (Red), and Other (Purple). The graph shows that while all groups generally show an upward trend, the Black and Hispanic populations consistently have lower rates compared to the White population. The Asian population shows a notable increase in follow-up rates towards the end of the period.

| Month | White | Black | Hispanic | Asian | Other |
|-------|-------|-------|----------|-------|-------|
| Jan | ~75% | ~55% | ~65% | ~60% | ~65% |
| Feb | ~75% | ~55% | ~65% | ~60% | ~65% |
| Mar | ~75% | ~55% | ~65% | ~60% | ~65% |
| Apr | ~75% | ~55% | ~65% | ~60% | ~65% |
| May | ~75% | ~55% | ~65% | ~60% | ~65% |
| Jun | ~75% | ~55% | ~65% | ~60% | ~65% |
| Jul | ~75% | ~55% | ~65% | ~60% | ~65% |
| Aug | ~75% | ~55% | ~65% | ~60% | ~65% |
| Sep | ~75% | ~55% | ~65% | ~60% | ~65% |

Red = worse than agency average for the month
Green = better than agency average for the month

Breast Cancer Screening Race and Ethnicity Disparity

| Month | Black/African American Women | White Female | Hispanic/Latino Female | Agency | Goal |
|-------|------------------------------|--------------|------------------------|--------|------|
| Jan | 55% | 45% | 65% | 75% | 85% |
| Feb | 55% | 40% | 65% | 75% | 85% |
| Mar | 50% | 40% | 65% | 75% | 85% |
| Apr | 50% | 45% | 65% | 75% | 85% |
| May | 50% | 45% | 65% | 75% | 85% |
| Jun | 55% | 50% | 65% | 75% | 85% |
| Jul | 55% | 50% | 65% | 75% | 85% |
| Aug | 55% | 50% | 65% | 75% | 85% |
| Sep | 55% | 50% | 65% | 75% | 85% |

Diabetes Control Rates, Ethnicity, and Gender Disparity

| Ethnicity | Male | Female | Male/Female | Unknown |
|---|-------|--------|-------------|---------|
| Non-Hispanic White | ~6.5% | ~6.5% | ~6.5% | ~6.5% |
| Non-Hispanic Black | ~8.5% | ~8.5% | ~9.5% | ~8.5% |
| Hispanic | ~6.5% | ~6.5% | ~6.5% | ~6.5% |
| Non-Hispanic Asian | ~5.5% | ~5.5% | ~5.5% | ~5.5% |
| Non-Hispanic Pacific Islander | ~6.5% | ~6.5% | ~6.5% | ~6.5% |
| American Indian or Alaska Native | ~6.5% | ~6.5% | ~6.5% | ~6.5% |
| Native Hawaiian or Other Pacific Islander | ~6.5% | ~6.5% | ~6.5% | ~6.5% |
| Unknown | ~6.5% | ~6.5% | ~6.5% | ~6.5% |

Red = worse than agency average for the month
Green = better than agency average for the month

| Year | African American | White | Asian |
|------|------------------|-------|-------|
| 1990 | 8.8 | 8.2 | 7.8 |
| 1995 | 8.8 | 8.2 | 8.2 |
| 2000 | 9.0 | 8.2 | 7.8 |
| 2005 | 9.1 | 8.2 | 7.8 |
| 2008 | 9.2 | 8.5 | 7.8 |

Diabetes Control Rate, Ethnicity, and Gender Disparity

| Year | Black/African American Male | Black/African American Female | White Male | White Female | Hispanic/Latino |
|------|-----------------------------|-------------------------------|------------|--------------|-----------------|
| 2010 | 62.5 | 68.0 | 75.0 | 82.0 | 70.0 |
| 2012 | 65.0 | 70.0 | 76.0 | 83.0 | 71.0 |
| 2014 | 67.0 | 72.0 | 77.0 | 84.0 | 72.0 |
| 2016 | 68.0 | 73.0 | 78.0 | 85.0 | 73.0 |
| 2018 | 70.0 | 75.0 | 79.0 | 86.0 | 74.0 |
| 2020 | 72.0 | 77.0 | 80.0 | 87.0 | 75.0 |

See master data dictionary here: https://hchmd-my.sharepoint.com/:w:/g/personal/mflanagan_hchmd_org/Ecz_ELXJdlhJl4m1vPRXvg0BuOX8E3r3mgHm2SOegzkM1g?e=2DKHTE

| 2025 PI Measures | | | | |
|---|-------------------------|---|--------------------|--|
| Breast Cancer Screening (ages 40 - 74) | Azara | Breast Cancer Screening Ages 40-74 (CMS 125v13 Modified) | TY | All Rendering Providers; All Service Lines |
| Breast Cancer Screening Disparity | Azara | Breast Cancer Screening Ages 40-74 (CMS 125v13 Modified) | TY | All Rendering Providers; All Service Lines; Group By Sex At Birth; 2nd Race, Ethnicity |
| Depression Screening and Follow-Up Plan | Azara | Screening for Depression and Follow-Up Plan (CMS 2v13) | TY | All Rendering Providers |
| Hypertension Disparity (Black/African American Females) | Azara | Hypertension Controlling High Blood Pressure (CMS 165v12) | TY | All Rendering Providers; Group By: Gender Identity; 2nd Ethnicity; 2nd Race |
| Flu Vaccinations | PowerBI | Agency Influenza Rates | Flu Season 24 - 25 | Flu Rates (Agency) filtered with BH, Medical, Nursing, Psychiatry |
| Third Next Available (YTD) | Report from Access Team | 2025 TNA Report Overview | YTD | Fallsway Team Overall |
| Client Experience Goal | FeedTrail | Analyze>Company Overall | YTD | Custom YTD> Average of "The person who assisted you during the check-in process" |