**Attendees:** Deborah Woolford, Malcolm Williams, Ash Lane, Rebecca Ritter, Laura Garcia, Hala Salih, Hanifah Matumla, Ashley Williams, Lisa Hoffmann, Marie Stelmack

1. Issues with meeting invite

2. Question from Deborah Woolford - wondered about the appointment access

a. outreach to Deborah after the call - interested in this goal

3. Run charts = PI tool

- Erick leaving = special cause variation