

# Nov 2022 Monthly PI Mtg

Wednesday, November 16, 2022

8:02 AM

*Attendees:* Malcolm Williams, Shannon, Tracy, Barbara, Hala, Margaret, Deborah Mensah, Arie, Kim, Meredith Johnston, Arie Hayre-Somuah, Kim Carroll, Andrea Shearer, Christina Bauer, Tolu Thomas, Rebecca, Adrienne, Lawanda Williams, Laura Garcia, Hala Salih, Adrienne Burgess-Bromley

## **Quality KPIs**

Seeing improvement on measures: breast cancer screening, colorectal cancer screening, nutrition/wt counseling, flu vaccine

Quarterly data next month

Met end of year goal for CRC screening- big kudos to Medical team

Nearing goals: IVD use, Statin therapy and Depression Remission

*Need improvement:* Adult BMI screening/follow up; Depression screening and follow up. End of year pushes and 2023 Goals

Some of the goals (like DM) not across all demographics: still seeing less DM control among Latin/Hispanic clients

## **CRC Screenings**

PI Champs- focusing on FIT mailings , Comms handout developed to help educate, Partnering with CHWs and Dr Schreiber's office to help clients to their appointments

## **Depression Screening and F/U**

Digging into the specifics of how to satisfy the measure in Athena – improvement from 33-47%

Dr Gray helping to figure out how to best satisfy- thank you!

## **Depression Remission at 12 months**

Report brings to light clients who may need to have discussion with their providers about Depression and resolution

## **HTN Change Interventions Highlights**

Measures – need to satisfy a lot of different areas: Diagnosing, prescribing, nursing referrals, bridge gaps

## **Encounters**

Very close to end of year goals for seeing clients

Have already hit goals: Fallsway Medical, Nursing, MAT, OT, CM, CHW

### **Population Health Updates - Oct activity and awareness**

*Breast Cancer:* Front Porch Campaign, Screening Cards (developed for pilot), almost 300 clients addressed for need for mammo screen set up or reminder - contacted as needed. Nearly 50 will be reached in partnership with CHWs to offer assistance as needed - (especially Spanish-speaking)

*:Flu season* See the "tridemic"/high area rates (flu, COVID, RSV). Low flu vaccination rates within agency and across the US

Staff mandated Bivalent COVID boosters by 12/31 in most cases

### **Almost Final 2023 PI Goals**

1. Conduct 8 RCA
2. Conduct a min of 10 PDSA cycles
3. Establish equity visualizations/plans for prioritized measures
4. Engage with our staff to ID for areas for improvement
5. Chair subcommittees and partner with clinical dpts
6. Present monthly leadership
7. Establish sustainability

### **Resource Stewardship/PI proposed Goals 2023**

1. Cost Savings – antimicrobial stewardship. Decrease the amt of clients being prescribed antibiotics for acute bronchitis
2. Care Coordination- by 12/31/2023 0 attempt to f/u with at least 85% of our clients post-hospitalization and ID SDH or racial disparities (does not include ED visits/only admissions)
3. Preventive – Health at Every Size framework- 65% 18+ will have height and weight documented annually with f/u plan
4. Chronic- 65% BP control/reduce disparities
5. BH- depression remission – at least 12+ 11% achieve remission
6. Additional – agency will ID at least two clinical health inequities to improve

### **Client access**

1. Reduce time to third next available appt by 5% at all sites
2. Client experience by the end of 2023 we will ID and improve upon at least one feedback measure
3. Care Management- Therapist, CMs and RNs will offer care management

### **Contact Tracy with PI Subcommittees ideas for 2023**

*Next PI mtg will be abbreviated – 8:30-9:00*

-Share out Pop Health Campaigns/Events

-Highlight any end of year PI work that is happening and PI plan for January

### **PI Celebration Lunch**

Thursday 12/15 12:00-1:30 to celebrate the agency's PI work: pizza and trivia