

PI Mtg Minutes 3/15/23

Wednesday, March 15, 2023

8:05 AM

Attendance: Tracy Russell, Marie Stelmack, Malcolm Williams, Lisa Hoffman, Andrea Shearer, Margaret Flanagan, Joanna Diamond, Maonry leonzo, Rebecca Ritter, Sophie Sembajwe, Hala Salih, Arie Hayre-Somuah, Hanna Mast, Shannon Riley (minutes-taker)

Introductions: new staff (Lisa H, Marie S), Icebreakers, individual intros

Lisa H - new Director of PI

Marie S- new Quality Specialist

QI Updates: CQM Dashboard/Performance

See Slides for Measures (5)

Child Health - 2/15 (5%)

Dental Sealants

Maternal Child Health (slide synopsis)

Disease Management (slide synopsis)

Highlight: Depression Remission at Twelve Months

Conducting 2-week pilot in BH

CM/Med team will reach out to BH via Athena text

WIP will see

Body Mass Index (BMI) Screening and Follow up

Highlight (as PI Goal): 65% plan documented in EMR/currently at 37%/2022 40%

Arie: HAES training ongoing (Medical and Psych); one is coming for BH/CM; collaborated with Comms for resource tool in exam rooms (cue practitioners about HAES. Shift from "weight centric to health centric"/consider whole person.

(Per Margaret PMPI mtg last night - very excited about this work)

Chronic Disease Management

Controlling high blood pressure - at 56% want to get to 65% (controlled <140/90)

Diabetes -- at 50% (inverse measure) - hoping to come down to 32% (HgA1C <9%)

Additional Measures (see slide)

Highlight: Advance Care Planning, FLU: adult vax rates (for next season - 45% is the goal/not met in years/benchmarked against national rates), Care Management (with Care Plan)

Lab, referral, suicide assessment and ask rates

Lab notification prioritized for provider training + documentation

SDH ask rates (Arie)

Referral tracking on risk management plan and has an operations workgroup

Immunization (flu - see above)

Care of Older Adults- Advanced care planning (how to complete application with client)

Care Management - hope to get 75% of clients with documented care plan (Therapists, Case Managers, Nurses)

Access: goal being led by Tolu

Broken down by Depts: by location in the Agency and Teams by Agency: BH, CM, Med, Nurse, Psychiatry (see slide)

Resource Stewardship PI Goals

Cost Savings - antibiotic rx for those with URI or acute bronchitis

Care Coordination- 85% of individuals following a hospitalization and identify SDH or racial disparities for client's impacting hospitalization

Most clients are not responding to phone calls/low connection

Exploring options (such as text messaging/prioritization(HIT))

Final Goal - Client Experience

Quality team using Medstatix data

Discussing in Client relations committee

Pop Health share out (see slides)