

AthenaNet Release Highlights Spring 2025

March 19-21, 2025

Note: Must be logged into Athena to watch videos and see full review notes

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Expanding Quick Actions in the Clinical Inbox — Close and Delete

You can now close or delete appointment requests and clinical documents directly from the Clinical Inbox when that option is available on the document view.

Read full release note here https://help.athenahealth.com/25-3/Content/Clin_QuickActionsDeleteClose_CLINWIT897.htm

Reassign
Add Action Note

Reply to Patient via Portal
Report Failed Contact Attempt

☒ Close

Go to Quickview
Add Orders
Schedule Appointment

☐ Delete

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Appointment Schedule — See Detailed Availability Calendar[Top](#)

You can now see the following colored circles appear in the detailed availability calendar:

- **Green** — Day has an available slot that matches filter criteria
- **Yellow** — Day has an available slot, but doesn't match filter criteria
- **Red** — Fully booked day with no available slots
- **White** (blank with no color) — No template applied
- **Blue** — Today's date
- **Gray** — Selected date

Note: It may take up to five minutes for the detailed availability calendar to reflect changes in availability.

Watch the demo video: <https://success.athenahealth.com/s/article/000124349>

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Multifactor Authentication Required for all athenaOne Users

Watch the demo video: <https://success.athenahealth.com/s/article/000124351>

Users who have not configured additional authentication for their athenaOne account are required to set up at least one of these methods upon their next login to either athenaOne or athenaOne Mobile:

- **Text Message (SMS):** Receive a text with a one-time passcode to a phone number registered by the user (distinct from the phone number in their athenaOne user profile).
- **Voice Call:** Receive a phone call with a one-time passcode to a phone number registered by the user (distinct from the phone number in their athenaOne user profile).
- **Authenticator App (TOTP):** Use a time-based one-time passcode (TOTP) from an authenticator app (e.g., Google Authenticator, Microsoft Authenticator, Duo Mobile). Users can freely download and set up any app using the TOTP standard with this authentication method. There is no requirement that your organization must have a contractual relationship with the app developer, but you also cannot restrict users to a particular app (although for familiarity, they may prefer to use an app already deployed by your organization).

- **Okta Verify:** Use the Okta Verify mobile app to receive a one-time passcode or push notification. As with other authenticator apps, users are free to use Okta Verify regardless of whether your organization has a contractual relationship with Okta.

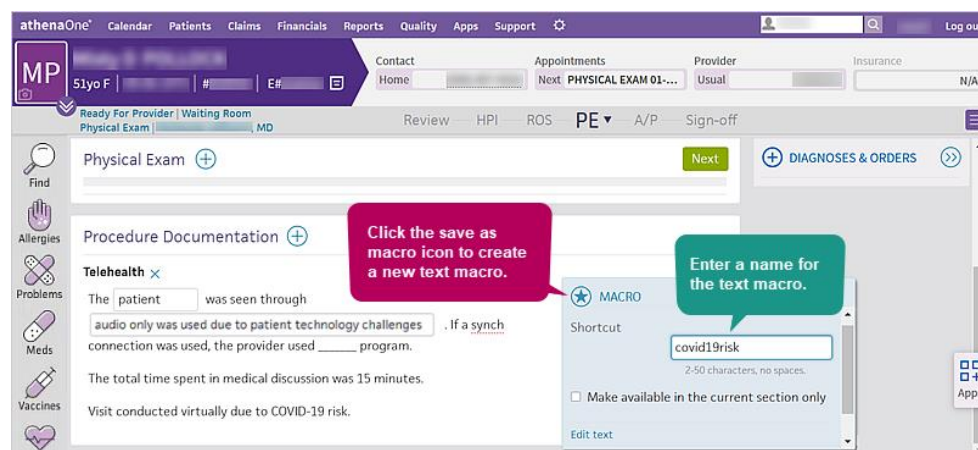
Read the full release note here: https://help.athenahealth.com/25-3/Content/Plat_RequireMFAorSSOForUsers_UIAMUA6821.htm

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Create and Use Text Macros in Procedure Documentation for Exams

You can now create and use text macros in the Procedure Documentation section of the Physical Exam (PE) step of the Exam.

Read full release note here https://help.athenahealth.com/25-3/Content/Clin_TextMacrosProcedureDoc_RNO5350.htm



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OB Worksheet — Enhanced Workflow Options in Pregnancy Problems

In the OB Worksheet, you can now add pregnancy problems to the Assessment and Plan stage of a patient's encounter with a single click.

You can also change the order of the pregnancy problems in the worksheet, giving specific problems the greatest visibility.

- Add pregnancy problems in the worksheet to the A&P stage of an encounter with a single click.
- Modify the order of pregnancy problems to increase visibility for issues of greatest concern.

Read release note here: https://help.athenahealth.com/25-3/Content/Clin_OBPregnancyProblemsEnh_CLOB2D21381.htm

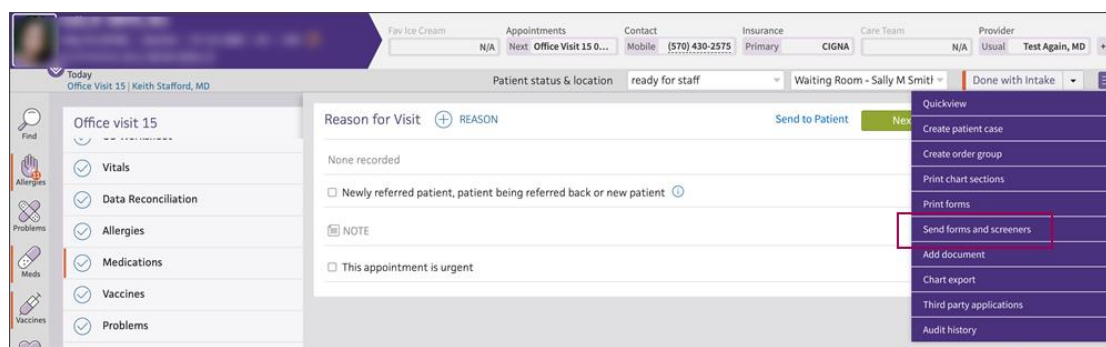
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Patient Forms and Screeners on Demand

- The word "forms" refers broadly to any document or workflow for collecting patient-supplied information. This includes digital patient forms and screening questionnaires.
- Your staff can access a new Send Forms and Screeners tool from within the appointment workflow.
- Patients and associated third parties receive and complete the form(s) via text message.

Watch the demo video: <https://success.athenahealth.com/s/article/000124350>

Read the full release note here: https://help.athenahealth.com/25-3/Content/aCom_PatientFormsScreenersOnDemand_SCIPI1064.htm



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Behavioral Health Treatment Plans

A **behavioral health treatment plan** is a set of written instructions relating to the treatment of a mental health concern. In the plan, define the patient's concerns, assess their characteristics, and enter goals to measure outcomes as treatment progresses.

Once you've finalized your plan, attest to its accuracy and send copies of the plan to your patient and any supervising providers for review and attestation.

Difference between Care Plans and Treatment Plans

- Add a **treatment plan** to track therapeutic goals for a patient's behavioral health concerns.
- Add a **care plan** to record guidance for patients caring for an illness or injury at home. Care plans can also include steps for illness or injury prevention.

Note: Patients can only have one treatment plan and one care plan active at a time. To start a new plan for a patient, archive or delete the current plan. See [Remove a plan](#) for details.

Watch the demo video: <https://success.athenahealth.com/s/article/000124369>

Read full release notes here: https://help.athenahealth.com/25-3/Content/Clin_BHTxPlansDualPlans_CLINCM5211.htm

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Enhanced Diagnosis

Important

This feature is being rolled out in three waves in April. Some practices will receive these changes on April 3 or April 17, with all practices receiving these changes by April 30.

- You can now search for diagnoses and problems using familiar medical terminology instead of SNOMED terminology.
- The new Enhanced Diagnosis refinement tool will guide you to select more specific diagnoses when appropriate.
- HCC tags and RAF weighted scores are displayed in the diagnosis search and when added to the documentation.
- ICD-10 codes are automatically mapped to each diagnosis.
- The Surgical History section of the chart is now named Surgical & Procedure History.
- Previously, some procedures were added to the chart from the Problems section. Now, all procedures must be added in the Surgical & Procedure History section.
- The search tool used for adding items in the Surgical & Procedure History section and Family History sections have a new appearance.
- Enhanced Diagnosis terms will be displayed in most areas of the chart, including the Orders and Results section in Intake, the Assessment & Plan, Diagnoses & Orders Cart, and Encounter Summaries.
- The Problem List, OB Worksheet, Surgical & Procedure History, and Family History sections of the chart will display SNOMED terms.

Read full release note here: https://help.athenahealth.com/25-3/Content/Clin_EnhancedDiagnosis_CLPEP6046.htm

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Lab Order Replacement

We're removing one order from the global lab order library. We've replaced it with an order that meets our current editorial policy and naming convention.

Deprecated order: 342072; type + screen, serum...Replacement order:388441;type + screen, blood

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Enter Tribal Affiliation on Quickview and Check-in in Improved Demographics Section

You can now set **Tribal Affiliation** on Quickview and Check-in.

You can find this new **Tribal Affiliation** field in the improved **Demographic Characteristics** section.

Demographic Characteristics

Demographics

Language

English

Race

American Indian or Alaska Native

Ethnicity

Not Hispanic or Latino

Tribal Affiliation

Navajo Nation, Arizona, New Mexico, & Utah

Marital Status

MARRIED

Gender identity and LGBTQ identity

Sexual Orientation

Gender Identity ⓘ

Assigned Sex At Birth ⓘ

Pronouns ⓘ

he/him

Note

The Patient Registration page does not support the **Tribal Affiliation** field. Go to Quickview or Check-in to manage the **Tribal Affiliation** field.

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