

# Care Team Integration

## All-Staff Meeting

April 11, 2019



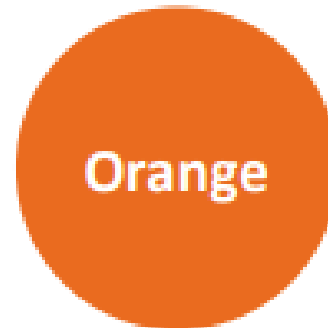
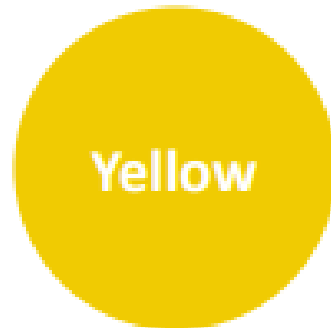
# A Look at Huddles



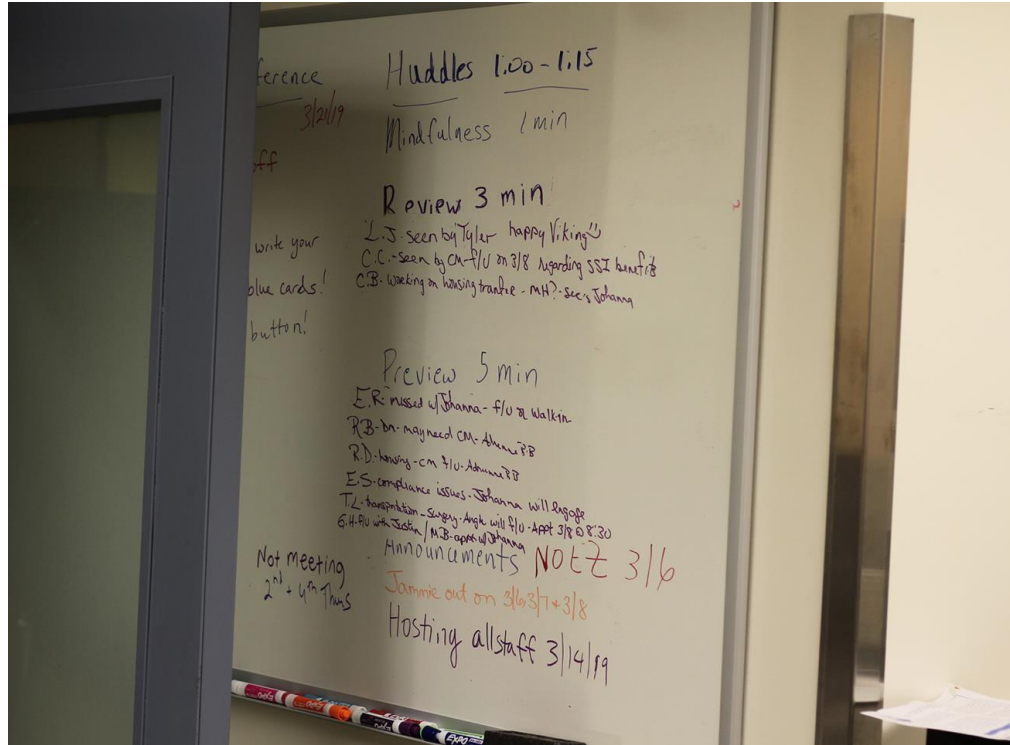
*Huddles are for identifying problems, not solving them.*

# Who Huddles?

1. Yellow Team
2. Orange Team (Pediatrics)
3. Magenta Team (West Baltimore)



# What it Looks Like



# How it Works (Yellow Team)

- Daily from 1:00 – 1:15 p.m.
- Schedules for the afternoon and next morning are printed and shared
- Agenda
  - Review (3 minutes)
  - Preview (5 minutes)
  - Announcements (1 minute)
  - Individual Coordination (6 minutes)



# Huddles are for Identifying Problems, Not Solving Them

- Case conference list for Care Team meetings
- Individual coordination time
- Feedback on how huddles are going at Care Team meetings
  - Piloted Azara pre-rounding
  - Will pilot a team member sending follow-up flags during the huddle

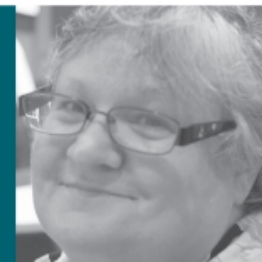


## How it's Going

“Knowing more about what is going on with my clients in huddles [went well this week].”

“The huddles are helpful for talking about client needs, especially clients who need doctors to sign things.”

“Making it to huddle on time [was difficult this week].”



## What's Next

Target date for expanding huddles to the rest of the care teams is Summer 2019.





# Questions?

