

# Care Team Integration Update: Empanelment

All-Staff Meeting

July 11, 2019



## The procedure is not changing...

- Four types of empanelment:
  1. Care team
  2. Medical provider
  3. Behavioral health
  4. Psychiatrist
- Care team medical and behavioral health providers are responsible for empaneling clients to their care team and themselves as providers.
- Psychiatrists can empanel clients to themselves.



## Special Cases—421 Fallsway

- **Saturday Medical Provider**—Clients seeing this provider should be added to the **Purple Team**
- **Adults seen in Pediatrics & Family Medicine**—When an adult client is seen in P&FM by a *primary care medical provider*, the client should always be assigned to the **Orange Team**



## Refresher—Unempaneled Clients

- **“Outside Provider”** - Client is getting care with an external provider
- **“Null”**- Client has not engaged with care long enough to determine if they will be empaneled. No action required.
- **“Unassigned”** - Client is engaged in care with unempaneled providers *only* and should *not* be assigned to a care team.



## Updates

- **Care team facilitators** will review empanelment reports at bi-weekly care team meetings
- **Reassigned** some clients with outdated providers and care teams to the **Green Team**



# Empanelment Resources are on the Portal

- FAQs
  - Medical Providers
  - Behavioral Health Therapists
  - Facilitators
- Cheat sheet
- Centricity screenshots



1. What  
Grounds Us

Mission

Core Values

- 2018 Core Value Nominations

Health Home Model of Care

- Performance Improvement
- 2019 Innovation Challenge
- Team-Based Care

Care Team Integration

Strategic Plan

- Goal 1
- Goal 2
- Goal 3

Advocacy

- 2019 State Legislative Session

Our Funding

Team-Based Care

CARE TEAM INTEGRATION

# Care Team Integration

2. Care Team  
Integration

... thing is to keep our clients' care at the forefro

—Dr. Adrienne Trustman, Vice President of Medicine and Yellow

Questions?

