

DONATIONS VOLUNTEER

Health Care for the Homeless serves individuals and families who are in need of essential items—such as hygiene items and clothing. Members of our community regularly donate these items to help meet client needs, and Donations Volunteers help us organize those items.

RESPONSIBILITIES

- Organize accepted donations of clothing, hygiene items and food in an orderly manner in labeled containers in our clothing closet

EXPECTATIONS

- Be sensitive to people’s behavioral, physical and personal situation
- Arrive for your scheduled shift but communicate with the volunteer supervisor when something changes
- Have a supportive attitude
- Give respect and be respected
- Ask for help from staff or security when you do not know the answer or need support
- Be comfortable with not being able to solve every problem
- Practice and model Health Care for the Homeless core values:
 - Dignity: fostering respect and compassion
 - Authenticity: practicing open and honest communication
 - Hope: finding and focusing on people’s strengths
 - Justice: building a healthy community that includes everyone
 - Passion: challenging ourselves and the world around us
 - Balance: caring for ourselves and helping others do the same
- Keep patient and staff information confidential and do not share stories or photos without someone’s consent

IMPORTANT SKILLS

- Ability to organize and assemble different materials based on a list
- Ability to communicate effectively
- Ability to work independently with some guidance
- Ability to carry heavy items



TIME COMMITMENTS

Volunteers will need to come-in once per week, based on a schedule determined with their supervisor.

ORIENTATION & TRAINING

Health Care for the Homeless volunteers participate in an orientation that includes information on safety, building access, relevant policies and procedures, guidelines for working with people experiencing homelessness, and a tour. Volunteers are also invited to relevant trainings and related events as their schedules permit. All volunteers have regular check-ins with their volunteer supervisor to discuss, reflect and problem-solve issues related to their role.

TOOLS AND ACCESS

Daily check-in or fob and badge

VOLUNTEER SUPERVISORS

Ashley McKinnon
Development Associate

LOCATION

Health Care for the Homeless
421 Fallsway, Baltimore

CONTACT

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