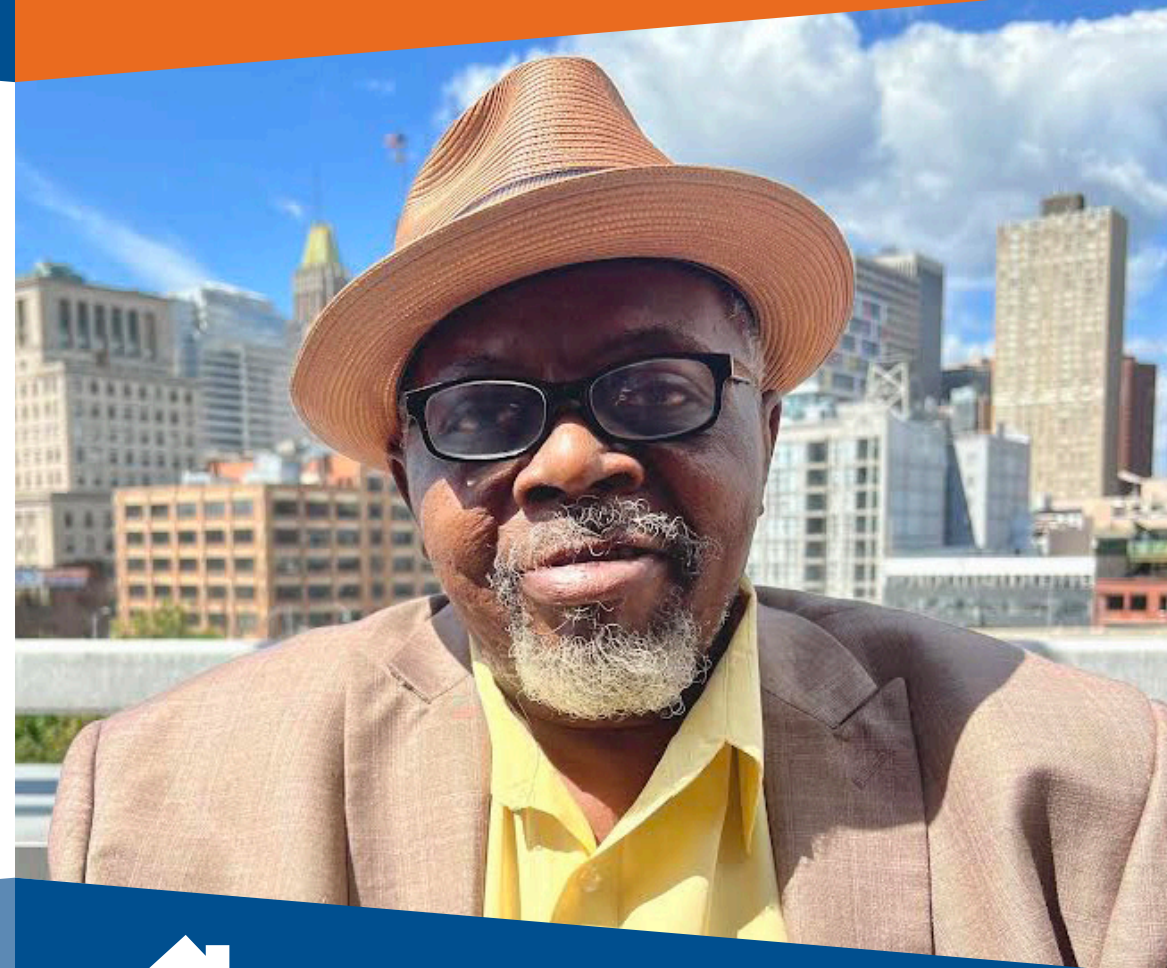


Our vision: Everyone is healthy and has a safe home in a just and respectful community.

About Health Care for the Homeless

Together, we can get there

- **Look inward.** What are the ways each of us are implicated in the suffering of others? What assumptions are we making about our roles?
- **Listen to neighbors who are most affected.**
- **Refer friends, family and neighbors for care.**
- **Invite friends to get to know Health Care for the Homeless** at events, through advocacy and more.
- **Work here.**
- **Invest in the work financially.**
- **Branch out.** Support other Baltimore advocates and community-based solutions to poverty and inequity.



410-837-5533
www.hchmd.org



We work to end homelessness through racially equitable health care, housing and advocacy in partnership with those of us who have experienced it.

**Each year, 10,000 neighbors (150 per day)
turn to us for trusted care**

We provide care for anyone living:

- On the streets
- In shelters or transitional housing
- In abandoned buildings, tents or cars
- With friends, neighbors or relatives
- In any other stable or non-permanent living situation

**Our 240+ staff work across the Baltimore
metro area**

Outpatient Clinics

Downtown Baltimore: 421 Fallsway

West Baltimore: 2000 W. Baltimore St, Suite 3300

Baltimore County: 9150 Franklin Square Dr., Suite 301

Mobile Clinic: sites across greater Baltimore

Convalescent Care Program: 620 Fallsway

Our **Outreach Team** goes into the community to connect people with care.

We are...

Advocates for Change

Homelessness is a policy choice.

It is the result of generations of **racist and discriminatory policies** that systemically deny economic mobility, health care and housing, particularly for Black and brown neighbors.

In federal, state and local government offices, we aspire to:

- Center and amplify the voices of people with the lived experience of homelessness
- Reinvest in the common good—access to food, housing, health care and fair wages
- Partner with community-based organizations also doing this work



We are...

Clinical Providers

Comprehensive care is our specialty.

At clinics across greater Baltimore, we **partner with clients** to improve their health through:

- Medical, dental, pediatric, convalescent and psychiatric care
- Behavioral health therapy and substance use treatment
- Case management and benefits enrollment
- Peer support

Health Care for the Homeless is a non-profit federally qualified health center with a budget of \$29M. We are accredited by The Joint Commission and certified as a primary care medical home.



We are...

Supportive Housing Providers

Housing *is* health care.

Housing leads to better health, family stability and higher income.

More than 60 professionals help clients connect with **temporary and permanent housing**—and stay housed with services including:

- Intensive case management
- Representative payee services
- Occupational therapy
- Group therapy
- Support with daily basics like cleaning and shopping



We are...

Housing Developers

Only housing ends homelessness.

Yet, Baltimore's long history of housing segregation, redlining and lack of affordable apartments mean housing remains out of reach for most clients.

We are a co-developer and co-owner of a 70-unit apartment building, Sojourner Place at Oliver, that opened in October 2022. And we added a Real Estate Developer to our staff.

Guided by our multi-year Housing Plan, more housing is on the way!



We are guided by...

Core values

Passion | Justice | Dignity | Balance | Authenticity | Hope

Racial equity & inclusion (REI) principles

Our REI principles are a commitment to being anti-racist. We dedicate ourselves to this work over the long haul.

- Be explicit about race
- Act with intention
- Embrace discomfort
- Apply a racial equity lens
- Create pathways for staff leadership
- Create a culture of inclusion
- Center client voice
- Support BIPOC-owned businesses
- Promote a climate for honest feedback

Three strategic plan goals

1. We will provide **consistently excellent** care for clients when & how they want it
2. We have a **positive work environment** where staff are valued, connected & can grow
3. We build the **systems and tools** necessary for quality, consistency and agility