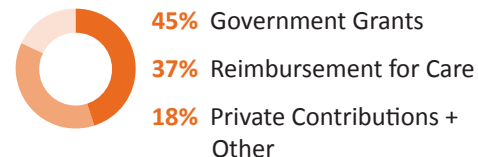


Your community investment at work

Total Revenue: \$30,538,220



Total Expenses: \$30,853,383



Despite a modest operating deficit in 2023, Health Care for the Homeless is in a strong financial position. Between 2022 and 2023 the organization's financials reflect an approximately \$850,000 increase in Net Assets.



Headquarters:
421 Fallsway
Baltimore, MD 21202

410-837-5533
www.hchmd.org



We work to end homelessness through racially equitable health care, housing and advocacy in partnership with those of us who have experienced it.

Nationally recognized for quality



"There has never been a greater need throughout our communities for coordinated health care, innovative housing solutions, supportive assistance, and effective legislative advocacy to end homelessness—all the services that we provide."

Michael 'MJ' Jackson
Board Chair

"Imagine the future we can bring to fruition."

Kaelah Jordan
Resident of Sojourner Place at Oliver



2023 ANNUAL REPORT



Tens of thousands of predominantly Black and Latine Marylanders were denied safe, healthy homes in 2023

Sources: Up for Growth, Baltimore Banner, Maryland Interagency Council on Homelessness

Maryland faces a housing shortage of

96,000 units

6,700

evictions in Baltimore from Dec 22-Jan24

32,000

people served by homeless shelters and services in Maryland

11,000

adults and families turned to Health Care for the Homeless

Policy change can end homelessness.

Together, the Health Care for the Homeless community changed local and state policies AND examined internal practices to continue the work of becoming an anti-racist agency.

With fellow advocates, we successfully fought for:



Medicaid coverage for gender-affirming care



Expanded telehealth protections



Reduced waiting periods for record expungement



Automatic enrollment of 65,000 SNAP recipients into Medicaid



\$2 million in rental assistance added to the budget

Bills that went into effect:

170,000+

adults received dental care through expanded coverage in Maryland

8,000

pregnant people in Maryland got access to care and Medicaid coverage in the first 9 months of the program - regardless of immigration status



Learn more about our racial equity and inclusion work

Sources: Baltimore Banner, Maryland Medicaid

Staff are learning and changing, too:

- Started paying clients for their time and expertise
- Empowered clients to manage their own health, through a new Patient Portal
- Conducted our first Pay Equity Study
- Added flexibility to staffing through more part-time positions



We were recognized with the 2023 James W. Rouse Diversity Award from the Chesapeake Human Resources Association



Adults, children and families access quality care at our clinics

88,000

visits to our clinics included:

40% Medical

32% Behavioral Health

26% Case Management

2% Dental

Led by clients and staff experts in clinical care, we...

- **Launched on-site OB services**, providing prenatal care for 140 pregnant people in the first 10 months
- **Joined the MDPCCP program**, improving access and care coordination for 40+ Medicare clients with pressing health needs
- **Removed barriers to suboxone**, resulting in a 23% increase in clients getting Medication Assisted Treatment
- **Worked with clients to better manage their chronic diseases**, improving diabetes and hypertension control across Hispanic/Latine, Black and white clients

“Since my son was born, I’m better off, because he’s with me. Look at him. He’s beautiful, he’s healthy, he’s happy. What more can you ask for?”



Lucia
Mom and OB client



We were recognized by HRSA and the Bureau of Primary Health Care with four Community Health Quality Badges (the most of any federally qualified health center in Baltimore).



Read more from clients

“When I'm gone, I want people to know that I was a loving, caring woman. I'm here for a purpose.”

Larrice Harris

Resident of Sojourner Place at Oliver



Housing is health care

When people have housing, they have lower



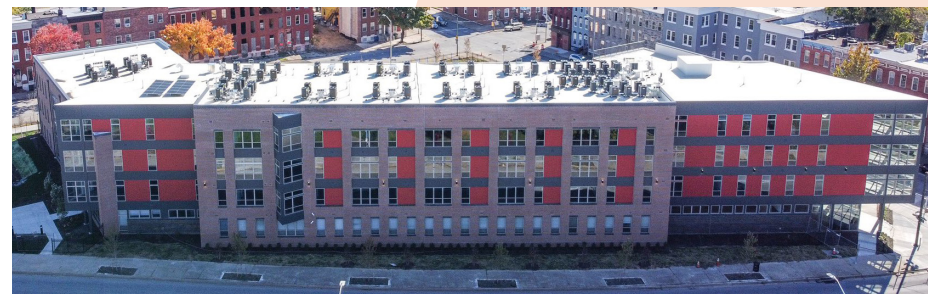
- emergency department use
- avoidable ED visits
- hospitalizations

42 housing services staff helped **750** people to regain health and keep their housing

97% of Sojourner Place at Oliver residents remained housed one year after moving in



Read more about our next affordable housing project that is coming soon!



Source: Hilltop Institute

Sojourner Place at Oliver received the Urban Land Institute's WaveMaker Award—judged on vision, need, sustainability, sense of place and quality, and ability to be emulated by others.

