

Care Team Integration: Talking to Clients about Care Teams

- During each client visit, discuss care teams with clients (use the script below).
- Appointment cards in the clients care team color are given to clients by CAAs.
- At the end of a visit, let clients know to check out with their relevant care team CAA.

Please use this script:

You're on the [Insert color] Care Team. As your [NP/CM/RN/MD/CHW/LCSW/MA], I'm part of the [Insert color] Care Team and we work together to coordinate your care.