

Measure Name	Mar	Apr	May	2025 Goal
Height and Weight Assessment and Health Counseling	47%	47%	46%	50%
Breast Cancer Screening (ages 40 - 74)	41%	42%	42%	46%
Breast Cancer Screening Disparity	B/AA: 30% W: 30% H/L: 60%	B/AA: 31% W: 31% H/L: 60%	B/AA: 31% W: 31% H/L: 60%	Increase 5% for B/AA (goal: 40%) and White (goal: 31%) Female Clients
Cervical Cancer Screening	54%	54%	56%	55%
Colorectal Cancer Screening	34%	34%	35%	35%
Childhood Immunization Status	5%	8%	9%	10%
Hypertension Controlling High Blood Pressure	62%	62%	60%	65%
Hypertension Disparity (Black/African American Female)	B/AA M: 59% B/AA F: 55% W M: 65% W F: 65% H/L M: 75% H/L F: 73%	B/AA M: 59% B/AA F: 55% W M: 61% W F: 67% H/L M: 72% H/L F: 67%	B/AA M: 60% B/AA F: 54% W M: 61% W F: 64% H/L M: 69% H/L F: 68%	Increase 5% for B/AA Female Clients (goal: 57%)
Dental Sealants (ages 6 - 9 Years) (YTD)	70%	83%	#REF!	86%
Depression Remission at Twelve Months	4%	3%	3%	7%
Depression Screening and Follow-Up Plan	59%	61%	64%	55%; stretch: 60%; double stretch: 65%
Diabetes: HbA1c Poor Control (>9%) [inverse]	32%	31%	31%	31%
Diabetes Disparity	B/AA M: 30% B/AA F: 27% W M: 33% W F: 35% H/L M: 40% H/L F: 30%	B/AA M: 31% B/AA F: 23% W M: 34% W F: 36% H/L M: 36% H/L F: 30%	B/AA M: 30% B/AA F: 24% W M: 35% W F: 36% H/L M: 35% H/L F: 29%	Improve 2% for H/L (goal: 34%) and White (36%) Clients
Early Entry into Prenatal Care	62%	55%	56%	65%
HIV Linkage to Care	100%	100%	100%	100%
HIV Screening	74%	74%	74%	77%
Ischemic Vascular Disease (IVD): Use of Aspirin/Other Antiplatelet	84%	82%	82%	90%
Low Birthweight	6%	11%	8%	5%
Statin Therapy for Prevention/Treatment of Cardiovascular Disease	86%	86%	86%	88%
Tobacco Use: Screening and Cessation Intervention	72%	72%	73%	74%
Weight Assessment & Counseling for Nutrition & Physical Activity	80%	80%	79%	80%
Flu Vaccinations	Offer Rate: 57% Admin Rate: 47%	Offer Rate: 57% Admin Rate: 47%	Offer Rate: 56% Admin Rate: 45%	Offer Rate: 75% Admin Rate: 50%
Flu disparity				
Closing the Referral Loop (% Completed Referrals)	36%	35%	37%	40%
SDH Ask Rate	33%	33%	42%	50%
SDH Ask Rate By Department	HS: 86% BH: 62% Psych: 57% Nursing: 48% Dental: 45% Medical: 42% SS: 32% Peds: -	HS: 85% BH: 64% Psych: 58% Quality: 55% Vision: 53% Dental: 44% Medical: 41% SS: 32%	HS: 87% BH: 76% Psych: 74% Quality: 59% Medical: 52% SS: 34%	Increase by 10% for departments that are below 50%
Suicide Assessment and Safety Plan	32%	33%	36%	85%
Suicide Assessment and Safety Plan Disparity				
Prescribing Antibiotics for Upper Respiratory Infection (URI) at Discharge	100%	99%	99%	100%
Third Next Available (YTD)	21 days	22 days	22 days	Fallsway Overall Average: 21 days
Client Experience Goal	4.59	4.61	4.63	
Hospital Readmission	19%	18%	18%	12%
Hospital Readmission Disparity				
Empanelment				85%
Care Management with Care Plan	99%	99%	93%	75%
Lab Results Received Back	85%	86%	89%	85%
Documentation of Current Medications in the Medical Record	89%	88%	88%	90%
Medication Reconciliation Done at Encounter	87%	87%	87%	90%
Imaging Results Received Back	49%	48%	44%	75%
Timely Advice by Phone	71%	72%	71%	75%
HIV/AIDS: RNA Control for Patients with HIV	63%	62%	0%	66%
Anti-depressant Medication Management – Effective				
Continuation Phase	14%	12%	0%	13%
Fluoride Varnish [Lifetime Fluoride Varnish in Azara]	5%	5%	0%	7%

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**Needs data validation

Maternal and Child Health	Mar	Apr	May	2025 Goal
Childhood Immunization Status	5%	8%	9%	10%
Dental Sealants (ages 6 - 9 Years) (YTD)	70%	83%	83%	86%
Early Entry into Prenatal Care	62%	55%	56%	65%
Low Birthweight	6%	11%	8%	5%
Weight Assessment & Counseling for Nutrition & Physical Activity (Peds)	80%	80%	79%	80%

Disease Management	Mar	Apr	May	2025 Goal
Ischemic Vascular Disease (IVD): Use of Aspirin/Other Antiplatelet	84%	82%	82%	90%
Statin Therapy for Prevention/Treatment of Cardiovascular Disease (CVD)	86%	86%	86%	88%
HIV Linkage to Care	100%	100%	100%	100%
Depression Remission at Twelve Months	4%	3%	3%	7%

Screening and Preventive Care Measures	Mar	Apr	May	2025 Goal
Height and Weight Assessment and Health Counseling	47%	47%	46%	50%
Breast Cancer Screening (ages 40 - 74)	41%	42%	42%	46%
Breast Cancer Screening Disparity	B/AA: 30% W: 30% H/L: 60%	B/AA: 31% W: 31% H/L: 60%	B/AA: 31% W: 31% H/L: 60%	Increase 5% for B/AA (goal: 40%) and White (goal: 31%) Female Clients
Cervical Cancer Screening	54%	54%	56%	55%
Colorectal Cancer Screening	34%	34%	35%	35%
Depression Screening and Follow-Up Plan	59%	61%	64%	55%; stretch: 60%; double stretch: 65%
HIV Screening	74%	74%	74%	77%
Tobacco Use: Screening and Cessation Intervention	72%	72%	73%	74%

Chronic Disease Management	Mar	Apr	May	2025 Goal
Hypertension Controlling High Blood Pressure	62%	62%	60%	65%
Hypertension Disparity (Black/African American Females)	B/AA M: 59% B/AA F: 55% W M: 65% W F: 65% H/L M: 75% H/L F: 73%	B/AA M: 59% B/AA F: 55% W M: 61% W F: 67% H/L M: 72% H/L F: 67%	B/AA M: 60% B/AA F: 54% W M: 61% W F: 64% H/L M: 69% H/L F: 68%	Increase 5% for B/AA Female Clients (goal: 57%)
Diabetes: HbA1c Poor Control (>9%) [inverse]	32%	31%	31%	31%
Diabetes Disparity	B/AA M: 30% B/AA F: 27% W M: 33% W F: 35% H/L M: 40% H/L F: 30%	B/AA M: 31% B/AA F: 23% W M: 34% W F: 36% H/L M: 36% H/L F: 30%	B/AA M: 30% B/AA F: 24% W M: 35% W F: 36% H/L M: 35% H/L F: 29%	Improve 2% for H/L (goal: 34%) and White (36%) Clients

Additional HCH Priorities	Mar	Apr	May	2025 Goal
Closing the Referral Loop (% Completed Referrals)	36%	35%	37%	40%
SDH Ask Rate	33%	33%	42%	50%

Monthly Key
3+ Improvement
1-2+ improvement
No change
Reduction
No data
2025 PI goal

SDH Ask Rate by Department	HS: 86% BH: 62% Psych: 57% Nursing: 48% Dental: 45% Medical: 42% SS: 32% Peds: -	HS: 85% BH: 64% Psych: 58% Quality: 55% Vision: 53% Dental: 44% Medical: 41% SS: 32%	HS: 87% BH: 76% Psych: 74% Quality: 59% Medical: 52% SS: 34%	Increase by 10% for departments that are below 50%
Flu Vaccinations	Offer Rate: 57% Admin Rate: 47%	Offer Rate: 57% Admin Rate: 47%	Offer Rate: 56% Admin Rate: 45%	Offer Rate: 75% Admin Rate: 50%
Suicide Assessment and Safety Plan	32%	33%	36%	85%
Prescribing Antibiotics for Upper Respiratory Infection (URI) and Acute Bronchitis (YTD)	100%	99%	99%	100%
Hospital Readmission	19%	18%	18%	12%
Third Next Available (YTD)	21 days	22 days	22 days	Fallsway Overall Average: 19 days
Client Experience Goal (YTD)	4.59	4.61	4.63	4.81

*new goal based on
6/4 TNA meeting

NCQA Measures	Mar	Apr	May	2025 Goal
Care Management with Care Plan	99%	99%	93%	75%
Lab Results Received Back	85%	86%	89%	85%
Documentation of Current Medications in the Medical Record	89%	88%	88%	90%
Medication Reconciliation Done at Encounter	87%	87%	87%	90%
Imaging Results Received Back	49%	48%	44%	75%
Timely Advice by Phone	71%	72%	71%	75%

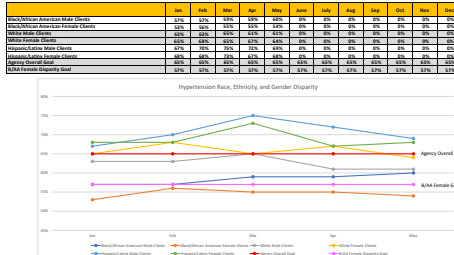
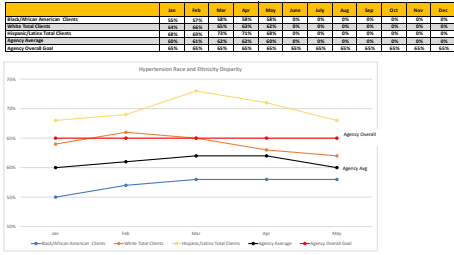
Measure Name	Mar	Apr	May
Height and Weight Assessment and Health Counseling	3032/6493	3020/6484	3045/6558
Breast Cancer Screening (40-74)	706/1720	718/1723	721/1738
Breast Cancer Screening Disparity	B/AA: 213/706 W: 106/356 H/L: 432/718	B/AA: 216/696 W: 109/356 H/L: 440/731	B/AA: 216/701 W: 112/363 H/L: 443/733
Cervical Cancer Screening	1494/2776	1508/2770	1554/2802
Colorectal Cancer Screening	1114/3242	1114/3250	1097/3170
Childhood Immunization Status	2/43	3/39	4/43
Hypertension Controlling High Blood Pressure	1173/1891	1165/1890	1152/1907
Hypertension Disparity (Black/African American Females)	B/AA M: 361/610 B/AA F: 194/350 W M: 103/158 W F: 77/118 H/L M: 157/209 H/L F: 218/299	B/AA M: 362/610 B/AA F: 187/342 W M: 99/162 W F: 78/117 H/L M: 152/210 H/L F: 211/302	B/AA M: 369/614 B/AA F: 187/349 W M: 97/160 W F: 78/122 H/L M: 141/205 H/L F: 208/308
Dental Sealants (ages 6-9 Years) (YTD)	7/10	10/12	10/12
Depression Remission at Twelve Months	8/218	6/220	6/212
Depression Screening and Follow-Up Plan	3918/6603	4019/6584	4053/6402
Diabetes: HbA1c: Poor Control (>9%) [inverse]	373/1175	363/1162	360/1169
Diabetes Disparity	B/AA M: 88/296 B/AA F: 47/177 W M: 34/102 W F: 28/81 H/L M: 76/192 H/L F: 79/263	B/AA M: 89/291 B/AA F: 39/168 W M: 35/103 W F: 29/81 H/L M: 70/195 H/L F: 81/267	B/AA M: 89/293 B/AA F: 40/166 W M: 37/105 W F: 29/80 H/L M: 69/196 H/L F: 78/269
Early Entry into Prenatal Care	69/112	missing	55/98
HIV Linkage to Care	12/12	15/15	17/17
HIV Screening	4501/6073	4498/6074	4531/6102
Ischemic Vascular Disease (IVD): Use of Aspirin/Other Antiplatelet	149/177	145/176	147/179
Low Birthweight	5/77	missing	6/72
Statin Therapy for Prevention/Treatment of Cardiovascular Disease (CVD)	1289/1495	1285/1487	1285/1489
Tobacco Use: Screening and Cessation Intervention	3623/5019	3622/5006	3667/5052
Weight Assessment & Counseling for Nutrition & Physical Activity (Peds)	636/794	615/769	609/768
Flu Vaccinations	Offer Rate: 3350/5881 Admin Rate: 2764/5881		Offer Rate: 3653/6502 Admin Rate: 2925/6502
Flu Disparity			
Closing the Referral Loop (% Completed Referrals)	2731/7644	2730/7715	2744/7514
SDH Ask Rate	3711/12046	4025/12321	5132/12157
SDH Ask Rate By Department	HS: 611/707 BH: 862/1387 Psych: 557/971 Nursing: 367/770 Dental: 496/1108 Medical: 3255/7818 SS: 2421/7541 Peds: missing in report	HS: 605/708 BH: 873/1361 Psych: 574/987 Nursing: missing from report Quality: 113/207 Vision: 31/58 Dental: 497/1122 Medical: 3270/7896	HS: 635/729 BH: 1009/1332 Psych: 730/993 Quality: 126/213 Medical: 4110/7901 SS: 2574/7517
Suicide Assessment and Safety Plan	26/81	26/78	28/78
Suicide Assessment and Safety Plan Disparity			
Prescribing Antibiotics for Upper Respiratory Infection (URI) and Acute Bronchitis (YTD)	204/205	254/256	317/320
Third Next Available	Overall: 21 BH: 15 CM: 11 Medical: 36 Nursing: 10 Psychiatry: 19	Overall: 22 BH: 15 CM: 12 Medical: 36 Nursing: 11 Psychiatry: 19	Overall: 22 BH: 16 CM: 12 Medical: 35 Nursing: 13 Psychiatry: 20
Client Experience Goal	feedback count: 883		feedback count: 1407
Hospital Readmission	287/1469	282/1531	282/1531
Hospital Readmission Disparity			
Care Management with Care Plan	345/350	331/335	106/114
Lab Results Received Back	31987/37502		20679/23359
Documentation of Current Medications in the Medical Record	15838/17879	16149/18401	16316/18563
Medication Reconciliation Done at Encounter	17237/19849	17024/19615	17146/19741
Imaging Results Received Back	8247/16926	6611/13844	4668/10684
Timely Advice by Phone	360/618	599/1076	556/990
HIV/AIDS: RNA Control for Patients with HIV	64/102	66/106	67/100
Anti-depressant Medication Management – Effective Continuation Phase	28/207	24/201	25/214
Fluoride Varnish [Lifetime Fluoride Varnish in Azara]	359/7853	386/7899	395/7916

See master data dictionary here: https://hchmd-my.sharepoint.com/:w:/g/personal/mflanagan_hchmd_org/Ecz_ELXJdlhJl4m1vPRXvg0BuOX8E3r3mgHm2SOegzkM1g?e=2DKHTE

2025 PI Measures				
Breast Cancer Screening (ages 40 - 74)	Azara	Breast Cancer Screening Ages 40-74 (CMS 125v13 Modified)	TY	All Rendering Providers; All Service Lines
Breast Cancer Screening Disparity	Azara	Breast Cancer Screening Ages 40-74 (CMS 125v13 Modified)	TY	All Rendering Providers; All Service Lines; Group By Sex At Birth; 2nd Race, Ethnicity
Depression Screening and Follow-Up Plan	Azara	Screening for Depression and Follow-Up Plan (CMS 2v13)	TY	All Rendering Providers
Hypertension Disparity (Black/African American Females)	Azara	Hypertension Controlling High Blood Pressure (CMS 165v12)	TY	All Rendering Providers; Group By: Gender Identity; 2nd Ethnicity; 2nd Race
Flu Vaccinations	PowerBI	Agency Influenza Rates	Flu Season 24 - 25	Flu Rates (Agency) filtered with BH, Medical, Nursing, Psychiatry
Third Next Available (YTD)	Report from Access Team	2025 TNA Report Overview	YTD	Fallsway Team Overall
Client Experience Goal	FeedTrail	Analyze>Company Overall	YTD	Custom YTD> Average of "The person who assisted you during the check-in process"

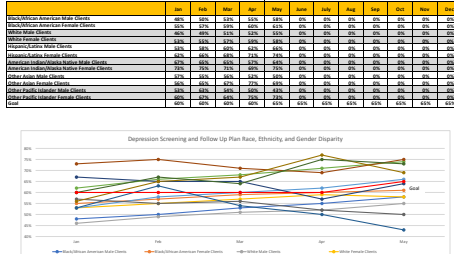
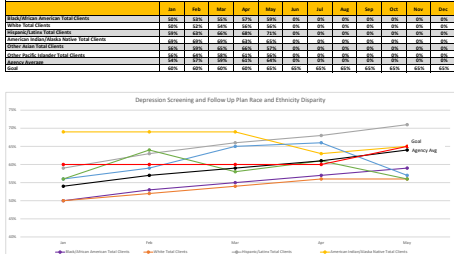
Performance Disparity	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Black/African American Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Black/African American Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Hispanic/Latino Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Hispanic/Latino Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
White Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
White Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Agency Overall Goal	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

Green = better than agency average for the month
 *No other race or ethnicity meeting denominator of 20 threshold



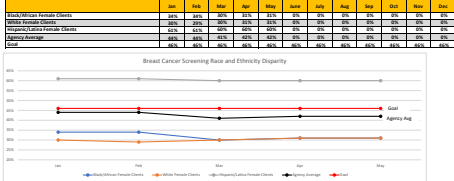
Depression Screening and Follow Up Plan Disparity	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Black/African American Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Black/African American Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Hispanic/Latino Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Hispanic/Latino Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
White Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
White Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Agency Overall Goal	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

Green = better than agency average for the month
 *No other race or ethnicity meeting denominator of 20 threshold



Breast Cancer Screening Disparity	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Black/African American Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Black/African American Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Hispanic/Latino Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Hispanic/Latino Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
White Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
White Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Agency Overall Goal	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

Green = better than agency average for the month
 *No other race or ethnicity meeting denominator of 20 threshold



Diabetes Control Disparity	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Black/African American Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Black/African American Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Hispanic/Latino Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Hispanic/Latino Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
White Male Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
White Female Patients	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%
Agency Overall Goal	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%	85%

Green = better than agency average for the month
 *No other race or ethnicity meeting denominator of 20 threshold

